# **2021 Active Member Benefit Booklet**



# DADE COUNTY FIRE FIGHTERS INSURANCE TRUST











# 2021 Open Enrollment



Medical, Dental & Vision Provider



#### **Important Member Notices**

Your Health Plan excludes treatment for any injury or sickness that is eligible for benefits under Worker's Compensation. When seeking treatment for such injuries do not provide your United HealthCare insurance information to the facility. If it is determined that monies for such benefits were paid by the Plan, the Trust reserves the right to initiate recovery efforts against you for these fraudulent charges. You may be held liable for the cost of all treatment given. If your injury is denied by Workers Compensation, please contact Local 1403 Benefits Officer.

If you have a mid-plan year (January-December) change in status such as divorce, marriage, birth of a child, adoption, court order, ineligibility or loss of coverage of a spouse or dependent child it is <u>your</u> responsibility to notify and provide proper documentation to the Trust office within 30 days of the event to add or terminate a dependent. An ex-spouse ceases to be an eligible dependent on the Plan as of date of final divorce decree. Continuing to cover an exspouse under your medical, prescription, dental or vision is considered a <u>FRAUDULENT ACT</u>. You will be liable for all claims paid by insurance carrier on their behalf.

Under the HealthCare Reform Act your covered dependent son/daughter may continue on the Plan up to end of month they turn 26 years of age. Coverage will be terminated on last day of the month they turn 26. In some cases, medical and prescription coverage can be extended up to age 30 at an additional single premium. Contact the Trust office for further details.

Please be advised that the Plan's Summary of Benefits & Coverage (SBC) as well as the Summary Plan Description (SPD) are available to you on-line at <a href="https://www.local1403.org">www.local1403.org</a> or a copy can be provided upon request.

Grandfathered Plan Status - The Dade County Fire Fighters Insurance Trust Fund believes this plan is a "grandfathered health plan" under the Patient Protection and Affordable Care Act (the Affordable Care Act). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventive health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example, the elimination of lifetime limits on benefits. Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the plan administrator at Dade County Fire Fighters Insurance Trust Fund, 8000 NW 21 Street, Suite 222, Miami, Fl 33122 or by calling 786-437-2560.

# DADE COUNTY FIRE FIGHTERS INSURANCE TRUST FUND

8000 NW 21st Street, Suite 222 Miami, Florida 33122-1605

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Trust Chairman
Christopher J. Kramer
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ADMINISTRATOR UnitedHealthCare

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CLAIMS ADDRESS: Post Office Box740800 Atlanta, GA 30374-0800

#### **Dear Trust Members:**

As we faced unprecedented circumstances in 2020, we must direct attention to our health care coverages for the 2021 Open Enrollment period. This is your opportunity to make changes to medical, dental and optional vision coverage and dependents covered. Health care trends have stabilized due to the global pandemic. As a self–funded Trust Plan, it is important to remember the premium you pay are directly related to the amount of money we pay in claims thus each member's usage of the plan affects claims and your premium. Claims neutrality this year have allowed us to maintain premiums, please use the plan wisely and appropriately.

This year we will continue to utilize **UnitedHealthcare's (UHC)** Choice Plus network with either a High Option or Low Option Plan. Both UHC Choice Plus High and Low Option Plan benefits remain the same as last year. No changes to co-pays, deductibles, co-insurance or premiums. The Low Option Plan offers you and your dependents in-network services at a co-pay only. The Choice Plus Low Option plan does have the ability to utilize out of network physicians but it is not intended for out-of-network. The deductible is extremely high **(\$10,000)** with co-insurance of **50% of covered reasonable & customary charges**. For those of you that do use, or wish to have the ability to consider out of network providers, we urge you to join the **Choice Plus High Option Plan**. Keep in mind that in or out of network will not matter in a true emergency situation; your normal benefit schedule will apply. See the Plan summaries within e-booklet for more details.

**Express Scripts** continues to provide our retail and mail-order prescription needs. Your co-pays have remained the same in addition to the annual prescription deductible of \$25.00 per person. The agreement started in 2019 with ESI/Walgreens which requires members to fill maintenance (daily) medications as 90-day supply at Walgreens or through mail-order has considerably saved the plan money. We spend over \$9 million dollars on prescriptions each year; use them wisely! We ask that you get involved in your healthcare and ask about cost savings where applicable.

<u>Fire Fighters have a higher cardiac and cancer incident rate, and our members have shown even higher occurrence than the general population</u>. Early detection is the key to successful treatment and controlling costs. We have eliminated deductibles for diagnostic mammograms and colonoscopies in the High Option and co-pays in the Low Option for these procedures. We urge you to take your annual physical and utilize these valuable screening tools in early detection. Our neonatal claims have also shown rising trends which may be linked to our job exposures and waiting later to have children. We support early physician consultation and prenatal care precautions whenever applicable.

Our group has a very high usage of emergency rooms, unusual when you consider most of us are paramedics. We highly recommend using an urgent care or the provider network whenever applicable and now Virtual Visits through United HealthCare. Remember, most ER visits can be handled at an Urgent Care Center at a fraction of the overall costs (average claim is hundreds versus thousands of dollars). You can save yourself and your Trust significant dollars by utilizing Urgent Care Centers.

The UHC provider networks for medical, mental health, dental and optional vision is only available by registering on-line at <a href="https://www.myuhc.com">www.myuhc.com</a> in addition to access to claims, virtual visits, temporary ID cards and other features. You may also get UHC smartphone mobile app "Health4me".

Your sons/daughters as per Federal mandate are eligible to remain on your health insurance up to the last day of the month in which they turn 26 years of age regardless of marriage, work or school status. You may opt to continue individual coverage from age 26 up to age 30, your son/daughter must meet the Florida State criteria as a dependent plus payment of a significant additional single premium paid monthly. Federal healthcare exchanges may be worth looking at considering savings on dependent coverage.

The e-booklet contains summaries of many of your benefits. It is easy to be confused about the terms and the best Plan for you to pick. If you are interested in making a change or have specific questions, we urge you to attend one of our meetings at the Union Hall; **November 3<sup>rd</sup>, 4<sup>th</sup>, and 5<sup>th</sup> from 8AM to 12PM.** Spouses are always welcome to attend! Open enrollment is the only time of the year that you are permitted to make changes to type of medical and dental Plans or add/terminate dependents from coverage or optional vision coverage. If you are adding dependents, we will need appropriate documentation such as marriage or birth certificate or court orders to substantiate dependent eligibility in addition to Social Security numbers. If you are making NO changes to your coverage, you are not required to do anything and your benefits will automatically renew. **Any changes and forms must be returned to our office by November 6<sup>th</sup>, 2020 in person, mail, or via email to gloria.munoz@local1403.org. All changes to your coverage are effective 01/01/2021.** 

#### 2021 Plan Highlights

- Co-Pays: ER \$225 Urgent Care \$35 PCP \$25 Specialist \$35
- Both Medical Plans provided through UnitedHealthCare. All members in the Trust Medical plan must choose a Trust Dental plan. IF YOU ENROLL IN A COUNTY DENTAL PLAN, TRUST MEDICAL IS DROPPED.
- Your choice of UnitedHealthCare Dental Plan either DHMO or DPPO coverage at same rate.
- Both Plans offer FREE Life Insurance Benefit of one time annual salary or two times salary AD&D.
- The High Option Plan offers the ability to go out of network to see any provider you choose.
- High Option plan offers coverage of \$800 per eye for Lasik corrective surgery for the member only.
- Availability of Virtual Visits (High Option & Low Option) at a \$25 co-pay in-network only through www.myuhc.com.
- Prescription coverage continued through Express Scripts.
- UnitedHealthCare/Spectera Optional Vision.

#### **2021** Bi-Weekly Premiums for Medical:

Choice Plus <i>High Option</i> :		Choice Plus <i>Low O<sub>l</sub></i>	Choice Plus <i>Low Option</i> :	
Employee	\$34.95	Employee	\$34.95	
EMP+Spouse	\$284.95	EMP+Spouse	\$209.95	
EMP+Child/ren	\$264.95	EMP+Child/ren	\$194.95	
EMP+Family	\$329.95	EMP+Family	\$259.95	

#### 2021 Bi-Weekly Dental Premium (Choice of UHC DPPO or DHMO):



#### **Dade County Fire Fighters Insurance Trust**

## **Benefit Summary**

2021 Choice Plus (High Option)

We know that when people are informed about their health and health care, they can make better health care decisions. We want to help you understand more about your health care and the resources that are available.

- myuhc.com® Take advantage of easy, time-saving online tools. You can check your eligibility, benefits, claims, claim payments, search for a doctor and hospital and much, much more.
- Customer Care telephone support Need more help? Call customer care at 888-607-5214. Get answers to your benefit questions or receive help looking for doctor or hospital.
- Health4Me® Mobile App Access health Insurance information, ID card & much more on your phone.

2021 Bi-Weekly Medical & Dental Premium w/choice of UHC DMO or UHC PPO				
EMPLOYEE EMP+SP EMP+CHILD/REN FAMILY				
Medical	\$34.95	\$284.95	\$264.95	\$329.95
Dental	\$0.00	\$10.00	\$5.00	\$15.00

Benefit Summary is intended only to highlight your Benefits and should not be relied upon to fully determine coverage. This benefit plan may not cover all of your health care expenses. More complete description of Benefits and the terms under which they are provided are contained in the Summary Plan Description (SPD).

If this Benefit Summary conflicts in any way with the Summary Plan Description issued to your employer, the SPD shall prevail.

Where Benefits are subject to day, visit and/or dollar limits, such limits apply to the combined use of Benefits whether in-Network or out-of-Network, except where mandated by state law.

Deductible must be met for all services where co-insurance applies.

Prior Notification is required for in-patient hospitalization and other services noted.

#### **PLAN HIGHLIGHTS**

Types of Coverage	Network Benefits	Non-Network Benefits
Annual Deductible		
Individual Deductible	\$300.00 per year	\$500.00 per year
Family Deductible	\$600.00 per year	\$1,000.00 per year
>Member Co-payments do not accumulate to	wards the Annual Deductible	

>All individual Deductible amounts will count towards the family Deductible, but an individual will not have to pay more than the individual Deductible amount.

Out-of-Pocket Maximum		
Individual Maximum	\$1,000.00 per year	\$2,000.00 per year
Family Maximum	\$2,000.00 per year	\$3,000.00 per year
>The Out-of-Pocket Maximum does not include	the Annual Deductible.	
Ambulance Services – Emergency Only		
Ground Transportation	10% of Eligible Expenses	Same as Network Benefit
Air Transportation	10% of Eligible Expenses	Same as Network Benefit
Behavioral Health Services		
Mental Health & Substance Abuse	\$25.00 co-pay per visit (individual)	20% of Eligible Expenses
Services - Outnationt	\$25 00 co-pay per visit (group)	

Services - Outpatient

\$25.00 co-pay per visit (group)

Types of Coverage	Network Benefits	Non-Network Benefits
Behavioral Health Services		
Mental Health & Substance Abuse – Inpatient & Intermediate Treatment	10% of Eligible Expenses	20% of Eligible Expenses
Residential Treatment	10% of Eligible Expenses	20% of Eligible Expenses

> Must receive prior authorization through United Behavioral Health/Mental Health Designee for inpatient & Residential.

#### **Dental Services – Accident Only**

10% of Eligible Expenses Same as Network Benefit

>Prior notification is required before follow-up treatment begins regardless if Network or Non-Network provider.

#### **Doctor's Office Visits**

Physician Office Visit	\$25.00 per visit	20% of Eligible Expenses
Specialist Physician Office Visit	\$35.00 per visit	20% of Eligible Expenses
Injections in Physician's Office	\$25.00 per visit	20% per injection

#### **Durable Medical Equipment**

10% of Eligible Expenses 20% of Eligible Expenses

- > Network & Non-Network Benefits for Durable Medical Equipment are limited to \$10,000 per calendar year.
- > Prior notification is required when the cost is more than \$1,000

#### **Emergency Room**

\$225.00 per visit \$225.00 per visit

>Co-pay waived if admitted. >Notification required if admitted.

#### **Eye Examinations**

\$35.00 co-pay per visit 20% of Eligible Expenses

>Refractive eye examinations are limited to one per calendar year.

Laser Corrective Surgery (Employee Only)

Out of Network Only

Up to \$800.00 Per Eye
Deductible Does Not Apply

#### **Home Health Care**

10% of Eligible Expenses

20% of Eligible Expenses

> Network & Non-Network Benefits are limited to 60 visits for skilled care services per calendar year.

#### **Hospice Care**

10% of Eligible Expenses

20% of Eligible Expenses

> Network & Non-Network Benefits are limited to 360 days during entire period of time a Covered Person is covered under the Plan.

#### **Hospital – Inpatient Stay**

10% of Eligible Expenses

20% of Eligible Expenses

>Prior Notification is required. Deductible & Co-Insurance apply to services rendered.

#### **Laboratory Services - Outpatient**

(in-network provider)

**LabCorp & Quest Diagnostics** 

\$0.00 per visit

20% of Eligible Expenses

>Lab services billed in-network through hospital or Outpatient Facility will be subject to deductible & 10% co-insurance

#### **Maternity Services**

Hospital/Delivery

10% of Eligible Expenses

20% of Eligible Expenses

>\$35 for initial visit to confirm pregnancy. No Copayment applies to Physician office visits for prenatal care after the first visit. >Notification is required if Inpatient Stay exceeds 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery.

Types of Coverage	Network Benefits	Non-Network Benefits
Orthotics/Foot	4.00.00	
> Limited to ano (1) noin occur colongly are	\$100.00 co-pay	20% of Eligible Expenses
> Limited to one (1) pair every calendar year		
Outpatient Surgery, Diagnostic & Therapeutic Service	es	
Outpatient Surgery & Therapeutic Services	10% of Eligible Expenses	20% of Eligible Expenses
(Colonoscopy – Deductible does not apply)		
Outpatient Diagnostic - Radiology/Xray	10% of Eligible Expenses	20% of Eligible Expenses
Mammograms – Preventative & Diagnostic	No co-payment	N/A
Mammograms – Preventative/Deductible does not apply	N/A	No co-Insurance
Mammograms – Diagnostic/Deductible does not apply	N/A	20% of Eligible Expenses
Outpatient Diagnostic/Therapeutic Services (CT & PET Scans, MRI & Nuclear Medicine)	\$50.00 co-payment	20% of Eligible Expenses
Professional Fees for Surgical & Medical Services		
•	10% of Eligible Expenses	20% of Eligible Expenses
Prosthetic Devices	100/ of Eligible Evenence	200/ of Fligible Frances
>Network & Non-Network Benefits for prosthetic devices ar	10% of Eligible Expenses re limited to \$10,000 per calendar	20% of Eligible Expenses year
Reconstructive Procedures		
	10% of Eligible Expenses	20% of Eligible Expenses
Rehabilitation Services – Outpatient Therapy		
Renabilitation Services - Outpatient Therapy	\$35.00 co-pay per visit	20% of Eligible Expenses
>Network & Non-Network Benefits are limited as follows: 30 visits therapy; 30 visits of pulmonary rehabilitation; and 36 visits of card > Pediatric/Child- Up to 60 visits based on approved treatment pla	of physical therapy; 30 visits of occupiac rehabilitation per calendar year.	
Skilled Nursing Facility/Inpatient Rehabilitation Faci	lity Services	
Skined Raising Facility, inputient Kendomation Faci	10% of Eligible Expenses	20% of Eligible Expenses
> Network & Non-Network Benefits are limited to 120 days	per calendar year.	
C . 12		
Spinal Treatment Chicographic	\$35.00 co-pay per visit	20% of Eligible Evensor
Chiropractic > Benefits include diagnosis and related services and are lim	• • •	20% of Eligible Expenses
Benefits are limited to 30 visits per calendar year.		
Accupuncture/Massage Therapy	Out of Network Only	20% of Eligible Expenses
		30 visits per calendar year
Transplantation Services		
	10% of Eligible Expenses	20% of Eligible Expenses
Urgent Care Services	405.00	000/ (51) 11 -
	\$35.00 per visit	20% of Eligible Expenses
Virtual Visits		
	\$25.00 per visit	Not Covered
>Network Benefits are available only when services are delive Designated Virtual Visit Network Provider Group at myuhc.c	vered through a Designated Virtua com or by calling Customer Care at	I Visit Network Provider. Find a the telephone number on your ID card
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#### PLAN EXCLUSIONS/NOT COVERED

#### 2021 Choice Plus (HIGH OPTION)

Except as may be specifically provided in Section 1 of the Summary Plan Description (SPD) or through a Rider to the Plan, the following are not covered:

#### A. Alternative Treatments

Hypnotism; rolfing; aromatherapy; and other forms of alternative treatment.

#### **B. Comfort or Convenience**

Personal comfort or convenience items or services such as television; telephone; barber or beauty service; guest service; supplies, equipment and similar incidental services and supplies for personal comfort including air conditioners, air purifiers and filters, batteries and battery chargers, dehumidifiers and humidifiers; devices or computers to assist in communication and speech.

#### C. Dental

Except as specifically described as covered in Section 1 of the SPD for services to repair a sound natural tooth that has documented accident-related damage, dental services are excluded. There is no coverage for services provided for the prevention, diagnosis, and treatment of the teeth, jawbones or gums (including extraction, restoration, and replacement of teeth, medical or surgical treatments of dental conditions, and services to improve dental clinical outcomes). Dental implants and dental braces are excluded. Dental x-rays, supplies and appliances and all associated expenses arising out of such dental services (including hospitalizations and anesthesia) are excluded, except as might otherwise be required for transplant preparation, initiation of immunosuppressives, or the direct treatment of acute traumatic Injury, cancer, or cleft palate. Treatment for congenitally missing, malpositioned, or super numerary teeth is excluded, even if part of a Congenital Anomaly.

#### D. Drugs

Prescription drug products for outpatient use that are filled by a prescription order or refill. Self-injectable medications. Non-injectable medications given in a Physician's office except as required in an Emergency. Over-the-counter drugs and treatments.

#### E. Experimental, Investigational or Unproven Services

Experimental, Investigational or Unproven Services are excluded. The fact that an Experimental, Investigational or Unproven Service, treatment, device or pharmacological regimen is the only available treatment for a particular condition will not result in Benefits if the procedure is considered to be Experimental, Investigational or Unproven in the treatment of that particular condition

#### F. Foot Care

Routine foot care (including the cutting or removal of corns and calluses); nail trimming, cutting, or debriding; hygienic and preventive maintenance foot care; treatment of foot subluxation.

#### G. Medical Supplies and Appliances

Devices used specifically as safety items or to affect performance primarily in sports-related activities. Prescribed or non-prescribed medical supplies and disposable supplies including but not limited to elastic stockings, ace bandages, gauze and dressings. Tubings and masks are not covered except when used with Durable Medical Equipment as described in Section 1 of the SPD.

#### H. Mental Health/Substance Abuse

Services performed in connection with conditions not classified in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Services that extend beyond the period necessary for short-term evaluation, diagnosis, treatment, or crisis intervention. Treatment of insomnia and other sleep disorders, neurological disorders, and other disorders with a known physical basis.

Treatment of conduct and impulse control disorders, personality disorders, paraphilias and other Mental Illnesses that will not substantially improve beyond the current level of functioning, or that are not subject to favorable modification or management according to prevailing national clinical practice, as reasonably determined by the Mental Health/Substance Abuse Designee.

Services utilizing methadone treatment as maintenance, L.A.A.M. (1-Alpha-Acetyl-Methadol), Cyclazocine, or their equivalents. Treatment provided in connection with or to comply with involuntary commitments, police detentions and other similar arrangements, unless authorized by the Mental Health/Substance Abuse Designee. Services or supplies that in the reasonable judgment of the Mental Health/Substance Abuse Designee are not, for example, consistent with certain national standards or professional research further described in Section 2 of the SPD.

#### I. Nutrition

Megavitamin and nutrition based therapy; nutritional counseling for either individuals or groups. Enteral feedings and other nutritional and electrolyte supplements, including infant formula and donor breast milk.

#### J. Physical Appearance

Cosmetic Procedures including, but not limited to, pharmacological regimens; nutritional procedures or treatments; salabrasion, chemosurgery and other such skin abrasion procedures associated with the removal of scars, tattoos, and/or which are performed as a treatment for

acne. Replacement of an existing breast implant is excluded if the earlier breast implant was a Cosmetic Procedure. (Replacement of an existing breast implant is considered reconstructive if the initial breast implant followed mastectomy.)

Physical conditioning programs such as athletic training, bodybuilding, exercise, fitness, flexibility, and diversion or general motivation. Weight loss programs for medical and non-medical reasons. Wigs, regardless of the reason for the hair loss.

#### K Providers

Services performed by a provider with your same legal residence or who is a family member by birth or marriage, including spouse, brother, sister, parent or child. This includes any service the provider may perform on himself or herself. Services provided at a free-standing or Hospital-based diagnostic facility without an order written by a Physician or other provider as further described in Section 2 of the SPD. This exclusion does not apply to mammography testing).

#### L. Reproduction

Health services and associated expenses for infertility treatments.

Surrogate parenting. The reversal of voluntary sterilization

#### M. Services Provided under Another Plan

Health services for which other coverage is required by federal, state or local law to be purchased or provided through other arrangements, including but not limited to coverage required by workers' compensation, no-fault automobile insurance, or similar legislation. If coverage under workers' compensation or similar legislation is optional because you could elect it, or could have it elected for you, Benefits will not be paid for any Injury, Mental Illness or Sickness that would have been covered under workers' compensation or similar legislation had that coverage been elected.

Health services for treatment of military service-related disabilities, when you are legally entitled to other coverage and facilities are reasonably available to you. Health services while on active military duty.

#### N. Transplants

Health services connected with the removal of an organ or tissue from you for purposes of a transplant to another person. Health services for transplants involving mechanical or animal organs.

Any multiple organ transplant not listed as a Covered Health Service in Section 1 of the SPD.

#### O. Travel

Travel or transportation expenses, even though prescribed by a Physician. Some travel expenses related to covered transplantation services may be reimbursed at our discretion.

#### P. Vision and Hearing

Purchase cost of eye glasses, contact lenses, or hearing aids. Fitting charge for hearing aids, eye glasses or contact lenses. Eye exercise therapy. Surgery that is intended to allow you to see better without glasses or other vision correction including radial keratotomy, laser, and other refractive eye surgery.

#### Q. Other Exclusions

Health services and supplies that do not meet the definition of a Covered Health Service - see definition in Section 10 of the SPD.

Physical, psychiatric or psychological examinations, testing, vaccinations, immunizations or treatments otherwise covered under the Plan, when such services are: (1) required solely for purposes of career, education, sports or camp, travel, employment, insurance, marriage or adoption; (2) relating to judicial or administrative proceedings or orders; (3) conducted for purposes of medical research; or (4) to obtain or maintain a license of any type.

Health services received as a result of war or any act of war, whether declared or undeclared or caused during service in the armed forces of any country.

Health services received after the date your coverage under the Plan ends, including health services for medical conditions arising prior to the date your coverage under the Plan ends. Health services for which you have no legal responsibility to pay, or for which a charge would not ordinarily be made in the absence of coverage under the Plan.

In the event that a Non-Network provider waives Copayments and/or the Annual Deductible for a particular health service, no Benefits are provided for the health service for which Copayments and/or the Annual Deductible are waived.

Charges in excess of Eligible Expenses or in excess of any specified limitation.

Treatment of benign gynecomastia (abnormal breast enlargement in males); medical and surgical treatment of excessive sweating (hyperhidrosis); medical and surgical treatment for snoring, except when provided as part of treatment for documented obstructive sleep apnea. Oral appliances for snoring.

Custodial care; domiciliary care; private duty nursing; respite care; rest cures.

Psychosurgery. Speech therapy except as required for treatment of a speech impediment or speech dysfunction that results from Injury, stroke or Congenital Anomaly.



# Dade County Fire Fighters Insurance Trust

### **Benefit Summary**

2021 Choice Plus (Low Option)

We know that when people are informed about their health and health care, they can make better health care decisions. We want to help you understand more about your health care and the resources that are available.

- myuhc.com® Take advantage of easy, time-saving online tools. You can check your eligibility, benefits, claims, claim payments, search for a doctor and hospital and much, much more.
- **Customer Care telephone support** Need more help? Call customer care at 888-607-5214. Get answers to your benefit questions or receive help looking for doctor or hospital.
- Health4Me® Mobile App Access health Insurance information, ID card & much more on your phone.

2021 Bi-Weekly Medical & Dental Premium w/choice of dental UHC HMO or UHC PPO				or UHC PPO
EMPLOYEE EMP+SP EMP+CHILD/REN FAMILY				FAMILY
Medical	\$34.95	\$209.95	\$194.95	\$259.95
Dental	\$0.00	\$10.00	\$5.00	\$15.00

Benefit Summary is intended only to highlight your Benefits and should not be relied upon to fully determine coverage. This benefit plan may not cover all of your health care expenses. More complete description of Benefits and the terms under which they are provided are contained in the Summary Plan Description (SPD).

If this Benefit Summary conflicts in any way with the Summary Plan Description issued to your employer, the SPD shall prevail.

Network health care services under this benefit plan are covered only when provided, arranged, or authorized by a Network Physician.

Prior Notification is required for in-patient hospitalization and other services noted.

Your Choice Plus (low option) Plan offers limited out of network coverage. Other than Emergencies, <u>Out of Network Benefits</u> will result in a large deductible and 50% co-insurance of reasonable and customary charges. This plan is in-network only based on a lower dependent biweekly premium, large network or providers, and co-pays only for in-network services.

#### **PLAN HIGHLIGHTS**

Types of Coverage Network Benefits

Annual Deductible

#### \$10,000 deductible per person per calendar year for Out of Network benefits

Out of Pocket Max does not include annual deductible or co-payments

>Family Deductible not to exceed \$20,000 per calendar year

#### **Out-of-Pocket Maximum**

Individual Maximum\$1,500.00 per yearFamily Maximum\$3,000.00 per year

> Only Hospital Inpatient Co-Pays apply toward Out-of -Pocket maximum.

Types of Coverage	Network Benefits		
Ambulance Services – Emergency Only			
Ground Transportation	\$0.00 co-pay		
Air Transportation	\$0.00 co-pay		
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#### **Behavioral Health Services**

Mental Health & Substance Abuse \$25.00 co-pay per visit (individual)
Services - Outpatient \$25.00 co-pay per visit (group)

Mental Health & Substance Abuse – \$150.00 co-pay per day

Inpatient & Intermediate Treatment

Residential Treatment \$150.00 co-pay per day

> Must receive prior authorization through United Behavioral Health/Mental Health Designee for inpatient & Residential.

>Maximum \$600.00 per admission

#### **Dental Services – Accident Only**

\$0.00 co-pay

>Prior notification is required before follow-up treatment begins.

#### **Doctor's Office Visits**

Physician Office Visit	\$25.00 per visit
Specialist Physician Office Visit	\$35.00 per visit
Injections in Physician's Office	\$25.00 per visit

#### **Durable Medical Equipment**

\$0.00 co-pay

- > Benefits for Durable Medical Equipment are limited to \$10,000 per calendar year.
- > Prior notification is required when the cost is more than \$1,000

#### **Emergency Room**

\$225.00 co-pay per visit

>Co-pay waived if admitted.

#### **Eye Examinations**

\$35.00 co-pay per visit

>Refractive eye examinations are limited to one every calendar year.

#### **Home Health Care**

\$0.00 co-pay

> Benefits are Limited to 60 visits for skilled care services per calendar year.

#### **Hospice Care**

\$0.00 co-pay

> Benefits are limited to 360 days during the entire period of time a Covered Person is covered under the Plan.

#### Hospital – Inpatient Stay

\$150.00 co-pay per day

#### >Prior Notification is required.

>Maximum \$600.00 per admission

#### **Laboratory Services - Outpatient**

LabCorp & Quest Diagnostics

\$0.00 per visit

(in-network provider)

#### **Types of Coverage**

#### **Network Benefits**

#### **Maternity Services**

Hospital/Delivery

\$150.00 co-pay per day

>No Copayment applies to Physician office visits for prenatal care after the first visit.

>Notification is required if Inpatient Stay exceeds 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery.

>Maximum \$600.00 per admission

#### Orthotics

\$100.00 co-pay

> Limited to one (1) pair every calendar year

#### **Outpatient Surgery, Diagnostic & Therapeutic Services**

Outpatient Surgery \$125.00 co-pay

Outpatient Diagnostic - Radiology/Xray \$0.00 co-pay

(including Mammograms, colonoscopy & endoscopy)

Outpatient Diagnostic \$50.00 co-pay

(CT & PET Scans, MRI & Nuclear Medicine)

Outpatient Therapeutic Services \$0.00 co-pay

#### **Professional Fees for Surgical & Medical Services**

Included in Hospital Co-pay

#### **Prosthetic Devices**

\$0.00 co-pay

>Benefits for prosthetic devices are limited to \$10,000 per calendar year

#### **Rehabilitation Services – Outpatient Therapy**

\$35.00 co-pay per visit

>Benefits are limited as follows: 30 visits of physical therapy; 30 visits of occupational therapy; 30 visits of speech therapy; 30 visits of pulmonary rehabilitation; and 36 visits of cardiac rehabilitation per calendar year.

> Pediatric/Child- Up to 60 visits based on approved treatment plan.

#### Skilled Nursing Facility/Inpatient Rehabilitation Facility Services

\$0.00 co-pay

> Benefits are limited to 120 days per calendar year.

#### **Spinal Treatment**

Chiropractic

\$35.00 co-pay per visit

- > Benefits include diagnosis and related services and are limited to one visit and treatment per day.
- > Benefits are limited to 30 visits per calendar year.

#### **Transplant Services**

\$0.00 co-pay

#### **Urgent Care Services**

\$35.00 co-pay per visit

#### **Virtual Visits**

\$25.00 per visit

>Find a Designated Virtual Visit Network Provider Group at myuhc.com or by calling Customer Care at the telephone number on your ID card

#### PLAN EXCLUSIONS/NOT COVERED

#### 2021 Choice Plus (Low Option)

Except as may be specifically provided in Section 1 of the Summary Plan Description (SPD) or through a Rider to the Plan, the following are not covered:

#### A. Alternative Treatments

Hypnotism; rolfing; aromatherapy; and other forms of alternative treatment.

#### **B. Comfort or Convenience**

Personal comfort or convenience items or services such as television; telephone; barber or beauty service; guest service; supplies, equipment and similar incidental services and supplies for personal comfort including air conditioners, air purifiers and filters, batteries and battery chargers, dehumidifiers and humidifiers; devices or computers to assist in communication and speech.

#### C. Dental

Except as specifically described as covered in Section 1 of the SPD for services to repair a sound natural tooth that has documented accident-related damage, dental services are excluded. There is no coverage for services provided for the prevention, diagnosis, and treatment of the teeth, jawbones or gums (including extraction, restoration, and replacement of teeth, medical or surgical treatments of dental conditions, and services to improve dental clinical outcomes). Dental implants and dental braces are excluded. Dental x-rays, supplies and appliances and all associated expenses arising out of such dental services (including hospitalizations and anesthesia) are excluded, except as might otherwise be required for traumatic Injury, cancer, or cleft palate. Treatment for congenitally missing, malpositioned, or super numerary teeth is excluded, even if part of a Congenital Anomaly.

#### D. Drugs

Prescription drug products for outpatient use that are filled by a prescription order or refill. Self-injectable medications. Non-injectable medications given in a Physician's office except as required in an Emergency. Over-the-counter drugs and treatments.

#### E. Experimental, Investigational or Unproven Services

Experimental, Investigational or Unproven Services are excluded. The fact that an Experimental, Investigational or Unproven Service, treatment, device or pharmacological regimen is the only available treatment for a particular condition will not result in Benefits if the procedure is considered to be Experimental, Investigational or Unproven in the treatment of that particular condition

#### F. Foot Care

Routine foot care (including the cutting or removal of corns and calluses); nail trimming, cutting, or debriding; hygienic and preventive maintenance foot care; treatment of foot subluxation.

#### G. Medical Supplies and Appliances

Devices used specifically as safety items or to affect performance primarily in sports-related activities. Prescribed or non-prescribed medical supplies and disposable supplies including but not limited to elastic stockings, ace bandages, gauze and dressings. Tubings and masks are not covered except when used with Durable Medical Equipment as described in Section 1 of the SPD.

#### H. Mental Health/Substance Abuse

Services performed in connection with conditions not classified in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Services that extend beyond the period necessary for short-term evaluation, diagnosis, treatment, or crisis intervention. Treatment of insomnia and other sleep disorders, neurological disorders, and other disorders with a known physical basis.

Treatment of conduct and impulse control disorders, personality disorders, paraphilias and other Mental Illnesses that will not substantially improve beyond the current level of functioning, or that are not subject to favorable modification or management according to prevailing national clinical practice, as reasonably determined by the Mental Health/Substance Abuse Designee.

Services utilizing methadone treatment as maintenance, L.A.A.M. (1-Alpha-Acetyl-Methadol), Cyclazocine, or their equivalents. Treatment provided in connection with or to comply with involuntary commitments, police detentions and other similar arrangements, unless authorized by the Mental Health/Substance Abuse Designee. Services or supplies that in the reasonable judgment of the Mental Health/Substance Abuse Designee are not, for example, consistent with certain national standards or professional research further described in Section 2 of the SPD.

#### I. Nutrition

Megavitamin and nutrition based therapy; nutritional counseling for either individuals or groups. Enteral feedings and other nutritional and electrolyte supplements, including infant formula and donor breast milk.

#### J. Physical Appearance

Cosmetic Procedures including, but not limited to, pharmacological regimens; nutritional procedures or treatments; salabrasion, chemosurgery and other such skin abrasion procedures associated with the removal of scars, tattoos, and/or which are performed as a treatment for

acne. Replacement of an existing breast implant is excluded if the earlier breast implant was a Cosmetic Procedure. (Replacement of an existing breast implant is considered reconstructive if the initial breast implant followed mastectomy.)

Physical conditioning programs such as athletic training, bodybuilding, exercise, fitness, flexibility, and diversion or general motivation. Weight loss programs for medical and non-medical reasons. Wigs, regardless of the reason for the hair loss.

#### K. Providers

Services performed by a provider with your same legal residence or who is a family member by birth or marriage, including spouse, brother, sister, parent or child. This includes any service the provider may perform on himself or herself. Services provided at a free-standing or Hospital-based diagnostic facility without an order written by a Physician or other provider as further described in Section 2 of the SPD. This exclusion does not apply to mammography testing).

#### L. Reproduction

Health services and associated expenses for infertility treatments.

Surrogate parenting. The reversal of voluntary sterilization.

#### M. Services Provided under Another Plan

Health services for which other coverage is required by federal, state or local law to be purchased or provided through other arrangements, including but not limited to coverage required by workers' compensation, no-fault automobile insurance, or similar legislation. If coverage under workers' compensation or similar legislation is optional because you could elect it, or could have it elected for you, Benefits will not be paid for any Injury, Mental Illness or Sickness that would have been covered under workers' compensation or similar legislation had that coverage been elected.

Health services for treatment of military service-related disabilities, when you are legally entitled to other coverage and facilities are reasonably available to you. Health services while on active military duty.

#### N. Transplants

Health services connected with the removal of an organ or tissue from you for purposes of a transplant to another person. Health services for transplants involving mechanical or animal organs.

Any multiple organ transplant not listed as a Covered Health Service in Section 1 of the SPD.

#### O. Travel

Travel or transportation expenses, even though prescribed by a Physician. Some travel expenses related to covered transplantation services may be reimbursed at our discretion.

#### P. Vision and Hearing

Purchase cost of eye glasses, contact lenses, or hearing aids. Fitting charge for hearing aids, eye glasses or contact lenses. Eye exercise therapy. Surgery that is intended to allow you to see better without glasses or other vision correction including radial keratotomy, laser, and other refractive eye surgery.

#### Q. Other Exclusions

Health services and supplies that do not meet the definition of a Covered Health Service - see definition in Section 10 of the SPD.

Physical, psychiatric or psychological examinations, testing, vaccinations, immunizations or treatments otherwise covered under the Plan, when such services are: (1) required solely for purposes of career, education, sports or camp, travel, employment, insurance, marriage or adoption; (2) relating to judicial or administrative proceedings or orders; (3) conducted for purposes of medical research; or (4) to obtain or maintain a license of any type.

Health services received as a result of war or any act of war, whether declared or undeclared or caused during service in the armed forces of any country.

Health services received after the date your coverage under the Plan ends, including health services for medical conditions arising prior to the date your coverage under the Plan ends. Health services for which you have no legal responsibility to pay, or for which a charge would not ordinarily be made in the absence of coverage under the Plan.

In the event that a Non-Network provider waives Copayments and/or the Annual Deductible for a particular health service, no Benefits are provided for the health service for which Copayments and/or the Annual Deductible are waived.

Charges in excess of Eligible Expenses or in excess of any specified limitation.

Treatment of benign gynecomastia (abnormal breast enlargement in males); medical and surgical treatment of excessive sweating (hyperhidrosis); medical and surgical treatment for snoring, except when provided as part of treatment for documented obstructive sleep apnea. Oral appliances for snoring.

Custodial care; domiciliary care; private duty nursing; respite care; rest cures.

Psychosurgery. Speech therapy except as required for treatment of a speech impediment or speech dysfunction that results from Injury, stroke or Congenital Anomaly.



# Get your flu shot the best way to help prevent the flu

Each of us can help protect all of us. Get a flu shot and show you care.



Take down the flu by getting your annual flu shot right away. Flu shots are:



#### Covered at \$0 out-of-pocket

They're safely given at over 50,000 locations<sup>1</sup>—including network doctors, other health care professionals and the locations listed on the back.



#### More important this year

They're the best way to prevent the flu, according to the Centers for Disease Control and Prevention (CDC).<sup>2</sup>



#### Helping communities and health systems

They helped prevent nearly 91,000 flu-related hospitalizations in 2017–2018.3



\* DCFF plan participants must make sure to inform provider to file claim through UHC medical NOT pharmacy.

#### Choose where to get your flu shot

Most plans cover flu shots at 100% at the following retail pharmacies and network convenience care clinics. If you're in California, however, certain convenience care clinics may not be covered at 100%. Check your plan details or call the number on your health plan ID card to be sure you're covered at the clinic you choose.



Albertsons® including Albertsons Osco and	albertsons.com/pharmacy/immunizations
Albertsons Sav-on	
CVS® including CarePlus Pharmacy and Long's Drug	cvs.com/flu
Harris Teeter®	harristeeter.com/pharmacy-services/#/app/cms
H-E-B®	heb.com/pharmacy/services/immunizations.jsp
Hy-Vee®	hy-vee.com/health/pharmacy/flu-shots
Kmart®	pharmacy.kmart.com/newrx-immunization
The Kroger Co. including Baker's, City Market, Copps, Dillons, Fred Meyer, Fry's, Gerbes, Jay C, King Soopers, Kwik Shop, Mariano's, Metro Market, Owen's, Payless, Pick 'n Save, QFC, Ralph's Grocery, Roundy's, Smith's Food & Drug Center and Tom Thumb	kroger.com/d/flu
Meijer®	meijer.com/content/content.jsp?pageName=immunization_services
New Albertsons including Acme Sav-on, Jewel-Osco, Safeway, Shaws Osco and Star Markets	albertsons.com/pharmacy/pharmacy-services/immunizations.html
Publix®	publix.com/pharmacy-wellness/pharmacy/pharmacy-services/vaccinations
Rite Aid®	riteaid.com/pharmacy/services/vaccine-central
Safeway® including Carrs, Pavilions, Randalls, Tom Thumb and Vons	safeway.com/ShopStores/Immunizations.page
<b>United Supermarkets®</b> including Albertsons Market, Amigos and Market Street	acmemarkets.com/pharmacy/immunizations
Walgreens® including Duane Reade, Jim Meyers, Kerr Drug, May's Drug, Parkway Drug, Super D Drug, The Ryan Pharmacy and USA Drug	walgreens.com/flu
Walmart Inc. and Sam's Club®	walmart.com/cp/1228302
Network convenience care clinics: Conve	enience care clinics are typically located in retail stores and don't require appointment
The Little Clinic®	thelittleclinic.com
MinuteClinic®	minuteclinic.com/services/vaccination
RediClinic®	rediclinic.com/riteaid
Walgreens Healthcare Clinic	walgreens.com/topic/pharmacy/healthcare-clinic.jsp
Walmart Care Clinic®	walmart.com/careclinic

### Find a nearby location

uhc.com/flushot

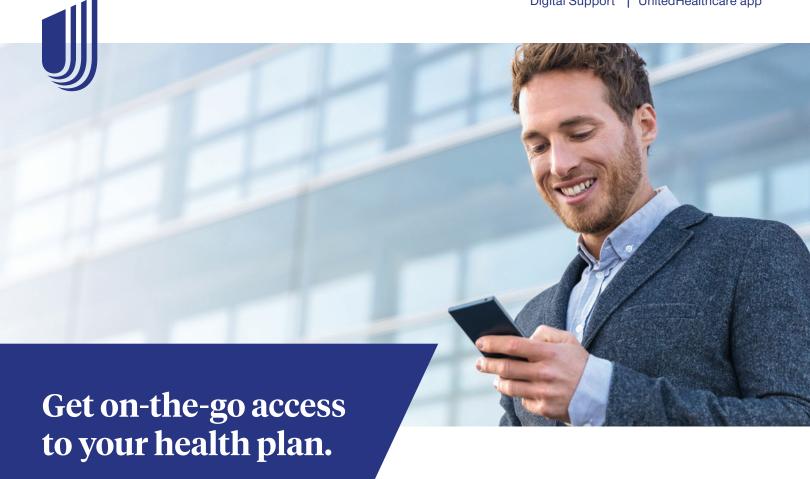


<sup>&</sup>lt;sup>1</sup> Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. UnitedHealthcare also covers other routine services, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

Health Plan coverage provided by or through a UnitedHealthcare company. All trademarks are the property of their respective owners. Your specific health plan may not provide 100% coverage of flu shots. If not, a routine office visit copay, coinsurance and/or deductible may apply. Visit myuhc.com® for your specific coverage.

<sup>&</sup>lt;sup>2</sup> The Centers for Disease Control and Prevention, www.cdc.gov/flu/prevent/flushot.htm.

<sup>&</sup>lt;sup>3</sup> The Centers for Disease Control and Prevention, cdc.gov, 2020.



# The UnitedHealthcare® app puts your plan at your fingertips.

When you're out and about, you can do everything from managing your plan to getting convenient care. Just download the app to:

- Find nearby care options in your network.
- Estimate costs.
- Video chat with a doctor 24/7.\*
- View and share your health plan ID card.
- See your claim details and view progress toward your deductible.



Get the app and log on with Touch ID\*.



The UnitedHealthcare app is available for download for iPhone or Android.

United Healthcare

\*Data rates may apply.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone and Touch ID are trademarks of Apple, Inc., registered in the U.S. and other countries. Android is a registered trademark of Google LLC.

All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the Website or Mobile application terms of use under Find Care & Costs section.

Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Insurance coverage provided by or through United Healthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

# Your benefit at a glance



	3 Month	1 Month
Generics	\$5.00	\$15.00
Preferred brands	\$67.50	\$30.00
Nonpreferred brands (no generic)	\$130.00	\$55.00
Nonpreferred brands (generics available)	10% Co-pay (generic or brand)	Specialty Pharmacy by Acrredo

<ANNUAL \$25 PRESCRIPTION DEDUCTIBLE MUST BE MET PRIOR TO CO-PAYS TAKING EFFECT. DEDUCTIBLE APPLIES TO EACH COVERED MEMBER AND DEPENDENTS>

< Your benefit has a deductible. The deductible and out-of-pocket maximum are coordinated between home delivery and retail. The deductible is not included as part of the out-of-pocket maximum.>

## You need to change how you're filling your prescriptions to avoid paying more. We can help.

Express Scripts manages the prescription plan for Dade County Fire Fighters Insurance Trust. Your plan requires that you and your covered dependents fill your long-term/daily medications as a 3-month supply instead of a 1-month supply. You have an option to fill at Walgreens or mail-order.

You could save an average of 29% with 3-month supplies compared to 1-month supplies from your local pharmacy<sup>2</sup>. A convenient 3-month supply makes it easier to stay on track with your medicine.

### Choose your way to save with a 3-month supply







- Delivered to your door with FREE standard shipping<sup>3</sup>
- Transfer prescriptions easily online, by phone or via Express Scripts® mobile app
- Auto-refills and refill reminders available
- Talk with a pharmacist by phone 24/7

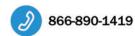
- More than 8,500 convenient locations, many open 24/7 (see back for additional information)
- Transfer your prescriptions easily in-store, by phone, online or via Walgreens mobile app
- · Auto-refills and refill reminders available
- Get 300 Balance Rewards® points for filling a 3-month prescription<sup>4</sup>

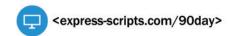
To choose a 3-month supply and avoid paying more, log in or register at express-scripts.com/90day. Or if you'd like to have your prescriptions conveniently delivered to you, call 866-890-1419 and we'll contact your doctor to get your new prescription.

- 1 You may be taking other medications that are not listed here. Please visit us online or call for a full list.
- 2 Savings based on claims from members who moved from a 1-month supply at a retail pharmacy to a 3-month supply with home delivery from the Express Scripts Pharmacy from Jan. to Dec. 2016. Members met their plan deductible. Does not include Medicare or federal government plans. Your savings may vary based on plan design.
- 3 Standard shipping costs are included as part of your prescription plan.
- 4 Points good on next purchase. Points on eligible prescriptions and other pharmacy transactions limited to 50,000 per calendar year and cannot be earned in AR, NJ, and NY or on prescriptions transferred to a Participating Store located in AL, MS, OR, TN, VA or PR. Only prescriptions picked up in store are eligible to earn points. Complete details at Walgreens.com/Balance.

Express Scripts manages your prescription benefit for <client name/your employer, plan sponsor or health plan.>

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# Questions & Answers about your new Walgreens three-month supply network

#### 1. What is a Walgreens three-month supply network?

It's a feature of your prescription plan managed by Express Scripts. With it, you have two ways to get up to a three-month supply of your long-term medications (those drugs you take regularly for ongoing conditions). You can conveniently fill those prescriptions either through home delivery from the Express Scripts Pharmacy<sup>SM</sup> or from any Walgreens or Duane Reade<sup>TM</sup> pharmacy.<sup>1</sup>

#### 2. How many Walgreens pharmacies are available to me?

There are more than 9,800 Walgreens pharmacies. To locate one, visit **express-scripts.com** and click "Prescriptions," then "Find a Pharmacy"; participating Walgreens pharmacies will be noted in your search results.

#### 3. What happens if I keep filling my long-term medication like I'm doing now?

Per your plan, if you keep filling a one-month supply instead of a three-month supply, or if you're using a non-Walgreens pharmacy to fill your long-term medication, you'll pay either a higher cost or the full cost for your medication.

#### 4. What does "full cost" mean?

"Full cost" is the actual cost of your medication. For example, the actual cost of the medication might be \$75, but if you have a copayment or coinsurance, your payment might only be \$20. "Full cost" means that your payment would be the entire \$75.

#### 5. What is the advantage of getting up to a three-month supply vs. a one-month supply?

By getting up to a three-month supply, you'll make fewer trips to the pharmacy, and you'll only need to make one payment every three months. Also, there's usually a savings for getting one three-month supply vs. three one-month supplies at retail.

Depending on your plan, after either the second or third time you purchase a one-month supply of a long-term drug at a non-Walgreens network pharmacy, you could pay a higher cost or the entire cost.<sup>2</sup> But you can avoid paying more by choosing a three-month option — either through home delivery from the Express Scripts Pharmacy<sup>SM</sup> or from a Walgreens pharmacy. You will pay the same copayment for your three-month supply whether you fill through home delivery from the Express Scripts Pharmacy<sup>SM</sup> or from a Walgreens pharmacy.<sup>3</sup> Find out more at **express-scripts.com/KyleAndNick**.

#### 6. How do I get a three-month supply of my medication?

You can have the Express Scripts Pharmacy<sup>SM</sup> deliver it (with FREE standard shipping) by visiting express-scripts.com/90day. You can also fill your prescription at a Walgreens pharmacy.

#### 7. What is the difference between long-term and short-term drugs?

Long-term drugs, also called maintenance medications, are those you take on an ongoing basis, such as to treat high blood pressure or high cholesterol. Short-term drugs include antibiotics and other medications that you take for short periods of time. Under your plan, you can fill short-term prescriptions at any participating retail pharmacy in your network.

# 8. I already use home delivery from the Express Scripts Pharmacy™ to get my long-term drugs. Do I need to change anything?

No. If you're using home delivery services from the Express Scripts Pharmacy<sup>SM</sup> for your long-term drugs, you may already be saving money under your plan. Congratulations! You don't need to do a thing.

Express Scripts manages your prescription plan.

<sup>&</sup>lt;sup>1</sup> Duane Reade<sup>™</sup> pharmacies are owned by Walgreens and are included in your plan's pharmacy network for long-term medications.

<sup>&</sup>lt;sup>2</sup> The medications affected by this plan limit may change. To find out whether your medication's price is affected by these plan limits, visit express-scripts.com and select "Price a Medication" from the "Prescriptions" menu after you log in. After entering your medication, click "View coverage notes" on the results page. If you are a first-time visitor to our website, please take a moment to register and have your member ID number handy. If the cost of a medication at a retail pharmacy is lower than your plan's retail copayment or coinsurance, you will not pay more than the retail pharmacy's cash price, regardless of the number of times you purchase the prescription. In some cases, this price may be less than either your standard retail or mail copayment or coinsurance.

<sup>&</sup>lt;sup>3</sup> Price may vary slightly for coinsurance plans.



# DADE COUNTY FIRE FIGHTERS INSURANCE TRUST



#### 2021

#### **UHC DENTAL OPTIONS PPO SUMMARY OF BENEFITS**

EMPLOYEE ONLY \$0.00 EMPLOYEE+SPOUSE \$10.00 EMPLOYEE+CHILD/REN \$5.00

EMPLOYEE+FAMILY \$15.00

	Non-Oi	rthodontics	Orthodontics / Invisalign Covered		
	In-Network Out-of-Network		In-Network	Out-of-Network	
Individual Annual Deductible	\$25	\$50	\$0	\$0	
Family Annual Deductible	\$75	\$150	\$0	\$0	
Maximum (combined for both In-Network and Out-of-Network services)	\$2,000 per person per calendar year	\$2,000 per person per calendar year	\$2,250 per person per lifetime	\$2,250 per person per lifetime	

Annual deductible applies to preventive and diagnostic services	No
Annual deductible applies to orthodontic services	No
For new enrollees, a 12-month waiting period applies to major services & orthodontics	No
Orthodontic eligibility requirement	Child/ Adult

Covered Services	In- Network Plan Pays*	Out-of- Network Plan Pays**	Benefit Guidelines
PREVENTIVE AND DIAGNOSTIC DENTAL	SERVICES		
Periodic Oral Examinations	100%	80%	Two per Calendar Year
Bitewing X-rays	100%	80%	One series of films per year.
Complete Series or Panorex X-rays	100%	80%	One time per 36 months.
Dental Prophylaxis (Cleanings)	100%	80%	Two per Calendar Year
Fluoride Treatments	100%	80%	For covered persons under the age of 16 years, 2 per Calendar Year
Sealants	100%	80%	For covered persons under the age of 16 years, once per first or second permanent molar every 5 years.
BASIC DENTAL SERVICES (Minor Restora	tive, Endodo	ntics, Period	ontics and Oral Surgery)
Amalgam Restorations (Fillings)	80%	80%	One restoration allowed per surface every 3 years.
Composite Resin Restorations (Fillings)	80%	80%	One restoration allowed per surface every 3 years.
Space Maintainers	80%	80%	For covered persons under the age of 16 years, once per lifetime.
Root Canal Treatment	80%	80%	Once per site per lifetime.
Root Planing	80%	80%	Once every 24 months per quadrant.
Periodontal Surgery	80%	80%	Once every 36 months per site.
Simple Extraction	80%	80%	
Surgical Extraction including Impacted Wisdom Teeth	80%	80%	

General Anesthesia	80%	80%	When clinically necessary.
Palliative Treatment (Relief of Pain)	80%	80%	Covered as a separate benefit only if no
			other services except exam and X-rays
			were performed during the visit.
MAJOR DENTAL SERVICES			
Crowns	50%	50%	Once every 5 years.
Fixed Bridges	50%	50%	Once every 5 years (alternate benefits for a
			partial denture may be applied).
Full Dentures	50%	50%	Once every 5 years; no allowance for
			overdentures or customized dentures.
Inlays and Onlays	50%	50%	Once every 5 years.
Partial Dentures	50%	50%	Once every 5 years; no allowance for
			precision or semi precision attachments.
Relining Dentures	50%	50%	Once every year after the 6 month period
			following initial insertion.
Repairs to Full Dentures, Partial	50%	50%	For repairs or adjustments done after 12
Dentures, Bridges			months following the initial insertion.
ORTHODONTIC SERVICES			
Diagnose or correct misalignment of	50%	50%	Preauthorization required.
the teeth or bite including Phase I and			
Phase II			

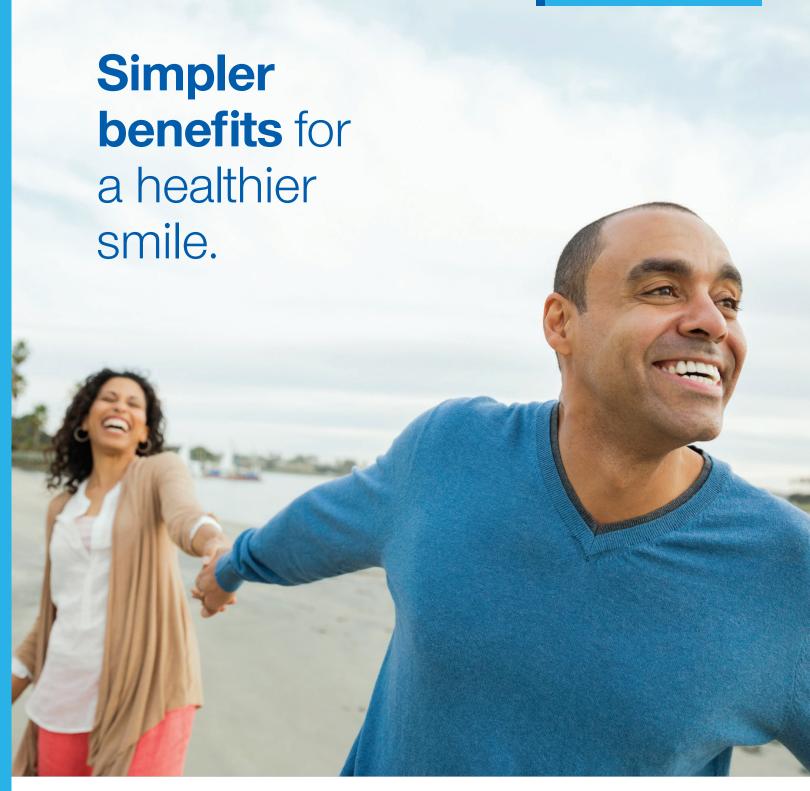
<sup>\*</sup>The in-network percentage of benefits is based on the discounted fee negotiated with the provider.

The material contained in the above table is for informational purposes only and is not an offer of coverage. Please note that the above table provides only a brief, general description of coverage and does not constitute a contract. For a complete listing of your coverage, including exclusions and limitations relating to your coverage, please refer to your Certificate of Coverage or contact your benefits administrator. If differences exist between this Summary of Benefits and your Certificate of Coverage/benefits administrator, the certificate/benefits administrator will govern. All terms and conditions of coverage are subject to applicable state and federal laws. State mandates regarding benefit levels and age limitations may supersede plan design features.

You may contact United HealthCare PPO dental customer service at the number listed on your card for any questions regarding benefits, claims, in-network provider verification, or replacement identification cards. The in-network dental options PPO provider listing is available on-line either at <a href="https://www.myuhcdental.com">www.myuhcdental.com</a> or by registering on <a href="https://www.myuhc.com">www.myuhc.com</a>.

<sup>\*\*</sup>The out-of-network percentage of benefits is based on the usual and customary rates prevailing in the geographic area in which the expenses are incurred.

Dental Plans
Solstice Select
Managed Care
Florida





**FL Managed Care** Soltice S100B



# We're focused on helping you save money and keeping your teeth and gums healthier.



### Giving you simplicity and lower costs.

This is a simpler, lower-cost plan that covers a range of dental services. You can see any dentist in our network you want. If you choose to see a dentist that is not in our network, you won't receive coverage so it's important to stay in the network.

See any network dentist and save.

#### Discounted specialist care with no referrals.

You can see any network specialist and get 25 percent off standard costs without a referral. See your dental plan documents for details.

Preventive care is covered 100% in our network.

Get coverage on hundreds of services.

No deductibles and annual maximums.



### Helping you stay healthier.

Your plan may include the following wellness benefits. Please review your dental plan documents to view all the coverage details.

#### Oral cancer screenings.

Adults (age 18 and older) may get oral cancer screenings as part of your preventive care benefit.

There are over 49,000 new cases of oral cancer detected<sup>1</sup> and a little over 60% survive more than five years?

#### Extra care during pregnancy.

You may get extra dental visits during pregnancy and the first three months after birth.<sup>3</sup>

#### Pregnant women are at higher risk of dental disease.4

During pregnancy, a woman is more likely to have gum disease. And gum disease is associated with pregnancy complications. Once a woman gives birth, she can pass oral bacteria on to her baby through kisses and sharing spoons. That's why it's so important to treat and detect oral diseases during pregnancy. And it's good to know that seeing a dentist when you're pregnant is safe.



# How your teeth affect your health.

Gum disease is a painless disease that causes bacteria and toxins to enter your blood, which may also be connected to:5

- ✓ Diabetes
- √ Heart disease
- ✓ Pregnancy complications
- ✓ Respiratory conditions
- ✓ Rheumatoid arthritis



#### Search for local dentists.

Before you enroll, you can learn more about this plan and see if your dentist is in the network.

#### Visit myuhc.com

The network in Florida that you will want to search is called FL Managed Care – Solstice S100B.



#### Paying for dental care.

This plan is about being simpler. There are no deductibles and no annual maximums.

Please review your dental plan documents to view the plan's specific coverage and cost details.



Hundreds of services and procedures will be covered with a fixed copay amount. This does not usually apply to preventive care services received in the network.

No deductibles.

There is no minimum amount that you must pay before the plan begins to pay.

3 No annual maximums.

There is no limit to how much the plan will pay for covered services during the plan year.



Tap into your benefits on myuhc.com<sup>®</sup> and the UnitedHealthcare Health4Me<sup>®</sup> app.

#### **SEARCH**

for a network dentist or dental clinic.

#### **ACCESS**

and share your digital dental plan ID card.

#### **ESTIMATE**

dental costs.\*

#### **VIEW**

claims and more.

\*Not currently available on Health4Me.



# Dade County Fire Fighters Insurance Trust

# D1073 - S100B Dental Plan Schedule of Benefits

Members of the S100B Dental Planare eligible to receive benefits immediately upon the Effective Date of coverage with:

- No Waiting Periods
- No Deductibles
- No Claim Forms to Submit

The Member copayments listed are offered by a participating in-network provider. The Member receives:

- Most diagnostic & preventive care at No Charge
- Cos metic & orthodontia treatment covered

Members can locate a participating provider at

www.myuhc.com

Member Services Department: 800-955-4137

The patient/Member is ultimately responsible for verifications to the accuracy and appropriateness of all fees applicable to any dental benefit provided by a network provider. We urge all of our Members to verify all fees for proposed treatment via the "Schedule of Benefits" and/or with our Member Services Department prior to treatment.

The following Member copayments apply when a participating General Dentist performs services. An "\*" denotes limitation on certain benefits (see "Exclusions/Limitations").

CODE	DESCRIPTION	MEMBER'S COPAY	CODE	DESCRIPTION	MEMBER'S COPAY
	CLINICAL ORAL EVALUATIONS		D0171	Re-evaluation-post-	No Charge
D0120	*Periodicoral evaluation - established patient	No Charge	D0180	operative office visit *Comprehensive periodontal	No Charge
D0140	Limited oral evaluation - problem focused	No Charge	D0100	evaluation - new or established patient	No charge
D0145	*Oral evaluation for a patient under three years of age and counseling with primary caregiver	No Charge	D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or	25.00
D0150	*Comprehensive oral evaluation - new or established patient	No Charge	D9430	physician Office visit for observation (during regularly scheduled	No Charge
D0160	*Detailed and extensive oral evaluation - problem focused,	No Charge		hours) - no other services performed	
D0170	by report Re-evaluation - limited,	No Charge	D9440	Office visit - after regularly scheduled hours	25.00
50170	problem focused (established patient; not post-operative visit)	No charge	D9450	Case presentation, detailed and extensive treatment planning	No Charge
D9986	Missed appointment <b>DIAGNOSTIC IMAGING</b>	25.00	D0365	*Cone beam CT capture and interpretation with field of	130.00
D0210	*Intraoral - complete series (including bitewings)	No Charge		view of one full dental arch – mandible	
D0220	Intraoral - periapical first radiographic images	4.00	D0366	*Cone beam CT capture and interpretation with field of	130.00
D0230	Intra oral - peri apical ea ch a ddi tional radiographic i mages	2.00		view of one full dental arch— maxilla, with or without cranium	

CODE	DESCRIPTION	MEMBER'S COPAY	CODE	DESCRIPTION	MEMBER'S COPAY
D0240	Intra oral - occlusal ra diographic images	No Charge	D0367	*Cone beam CT capture and interpretation with field of view of both jaws; with or	175.00
D0250	Extra-oral – 2D projection radiographicimage created	No Charge		without cranium	
D0251	using a stationary radiation source, and detector *Extra-oral posterior dental	No Charge	D0368	*Cone beam CT capture and interpretation for TMJ series including two or more	130.00
D0270	radiographicimage *Bitewing - single	No Charge	D0369	exposures *Maxillofacial MRI capture	180.00
D0272	radiographic images *Bitewings - two radiographic	No Charge	D0370	and interpretation *Maxillofacial ultrasound	160.00
	images	_		capture and interpretation	
D0273	*Bitewings - three radiographicimages	No Charge	D0371	*Sialoendoscopy capture and interpretation	160.00
D0274	*Bitewings - four radiographic images	No Charge	D0380	*Cone beam CT i mage capture with limited field of	140.00
D0277	*Vertical bitewings - 7 to 8 radiographic images	20.00		view - less than one whole jaw	
D0310	Sialography	150.00	D0381	*Cone beam CT i mage	130.00
D0320	Temporomandibular joint arthrogram, including injection	250.00		capture with field of view of one full dental arch - mandible	
D0321	Other temporomandibular joint radiographic images, by report	150.00	D0382	*Cone Beam CT image capture with field of view of one full dental arch - maxilla,	130.00
D0322	Tomographic survey	150.00		with or without cranium	
D0330	*Panoramic radiographic images	No Charge	D0383	*Cone beam CT i mage capture with field of view of	175.00
D0340	2D cephalometric radiographic i mage –	75.00		both jaws, with or without cranium	
	acquisition, measurement and analysis		D0384	*Cone beam CT image capture for TMJ series	130.00
D0350	2D oral/facial photographic image obtainedintra-orally or	20.00		including two or more exposures	
	extra-orally		D0385	*Maxillofacial mri image	160.00
D0364	*Cone beam CT capture and interpretation with limited	140.00	D0386	*Maxillofacial ultrasound	160.00
	field of view - less than one whole jaw		D0393	<pre>image capture *Treatment simulation using</pre>	No Charge
D0394	3d image volume *Digital subtraction of two or	No Chargo	D0600	procedures, by report Non-ionizing diagnostic	No Chargo
D0394	more i mages or image	No Charge	D0600	procedure capable of	No Charge
	volumes of the same modality			quantifying, monitoring, and recording changes in	
D0395	*Fusion of two or more 3D image volumes of one or	No Charge		structure of enamel, dentin and cementum	
	more modalities		D0601	Caries risk assessment and	No Charge
D0415	TESTS AND EXAMINATIONS Collection of microorganisms	No Charge		documentation, with a finding of low risk	
	for culture and sensitivity	_	D0602	Caries risk assessment and	No Charge
D0425 D0431	Caries susceptibility tests Adjunctive pre-diagnostic test	No Charge 65.00		documentation, with a finding of moderate risk	
	that aids in detection of mucosal abnormalities		D0603	Caries risk assessment and documentation, with a	No Charge
	including premalignant and malignant lesions, not to			finding of high risk  DENTAL PROPHYLAXIS	
	include cytology or biopsy		D1110	*Prophylaxis - a dult	No Charge
D0460	procedures Pulp vitality tests	No Chargo	D1110	Additional prophylaxis - a dult	15.00
D0460	Pulp vitality tests	No Charge	D1120	*Prophylaxis-child	No Charge

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D0470	Diagnostic casts	No Charge	D1120	Additional prophylaxis - child	15.00
50450	ORAL PATHOLOGY LABORATO			TOPICAL FLUORIDE TREATMEN	NT (OFFICE
D0472	Accession of tissue, gross	No Charge	D4206	PROCEDURE)	5.00
	examination, preparation and transmission of written		D1206 D1208	*Topical fluoride varnish  *Topical application of	5.00 No Charge
D0473	report Accession of tissue, gross and microscopic examination,	No Charge	D9910	fluoride - excluding varnis  *Application of desensitizing medicament	20.00
	preparation and transmission			OTHER PREVENTIVE SERVICES	
D0474	of written report Accession of tissue, gross and	No Charge	D1310	Nutritional counseling for control of dental disease	No Charge
	microscopic examination, including assessment of		D1320	Tobacco counseling for the control and prevention of	No Charge
	surgical margins for presence			oral disease	
	of disease, preparation and		D1330	Oral hygiene instructions	No Charge
	transmission of written		D1351	*Sealant - per tooth	No Charge
D0480	report Accession of exfoliative	No Charge	D1352	*Preventive resin restoration in a moderate to high caries	No Charge
20.00	cytologics mears, microscopic examination, preparation and	no enarge		risk patient - permanent tooth	
	transmission of written		D1353	Sealant repair - per tooth	No Charge
	report		D1354	*Interim caries arresting	20.00
D0486	Laboratory accession of brush biopsy sample, microscopic	No Charge		medica ment application	
	examination, preparation and			SPACE MAINTAINERS (PASSIVE APPLIANCES)	
	transmission of written		D1510	*Space maintainer - fixed -	No Charge
	report		21310	unilateral	rio Charge
D0502	Other oral pathology	No Charge	D1515	*Space maintainer - fixed -	No Charge
54566	bilateral		50710	INLAY/ONLAY RESTORATIONS	
D1520	*Space maintainer - removable - unilateral	No Charge	D2510 D2520	Inlay-metallic-one surface Inlay-metallic-two surfaces	80.00 90.00
D1525	*Space maintainer - removable - bilateral	No Charge	D2530	Inlay-metallic-three or more surfaces	115.00
D1550	Re-cementation or re-bond	10.00	D2542	Onlay- metallic-two surfaces	250.00
	space maintainer		D2543	Onlay-metallic-three	270.00
D1555	Removal of fixed space	10.00		surfaces	
D1575	maintainer Distal shoe space maintainer	No Charge	D2544	Onlay-metallic-four or more surfaces	290.00
	<ul><li>fixed – unilateral</li><li>AMALGAMS RESTORATIONS (</li></ul>	INCLUDING	D2610	Inlay-porcelain/ceramic- one surface	225.00*
	POLISHING)		D2620	Inlay-porcelain/ceramic-	250.00*
D2140	Amalgam - one surface, primary or permanent	No Charge	D2630	two surfaces Inlay-porcelain/ceramic-	275.00*
D2150	Amalgam - two surfaces, primary or permanent	No Charge	D2642	three or more surfaces Onlay-porcelain/ceramic-	310.00*
D2160	Amalgam - three surfaces,	No Charge	D2042	two surfaces	310.00
D2161	primary or permanent Amalgam - four or more	No Charge	D2643	Onlay-porcelain/ceramic- three surfaces	340.00*
	surfaces, primary or permanent	J	D2644	Onlay-porcelain/ceramic- four or more surfaces	350.00*
	RESIN BASED COMPOSITE RES' - DIRECT	TORATIONS	D2650	Inlay-resin-based composite - one surface	180.00
D2330	Resin-based composite - one surface, anterior	No Charge	D2651	Inlay - resin-based composite - two surfaces	200.00
D2331	Resin-based composite - two surfaces, anterior	No Charge	D2652	Inlay-resin-based composite - three or more surfaces	250.00
D2332	Resin-based composite - three surfaces, anterior	No Charge	D2662	Onlay-resin-based composite-two surfaces	225.00
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D2335	Resin-based composite - four or more surfaces or	No Charge	D2663	Onlay-resin-based composite-three surfaces	245.00
	involving incisal angle (anterior)		D2664	Onlay-resin-based composite-four or more	275.00
D2390	Resin-based composite crown, anterior	No Charge		surfaces CROWNS - SINGLE RESTORATION	ONS ONLY
D2391	Resin-based composite - one surface, posterior	No Charge	D2710	*Crown - resin-based composite (indirect)	195.00
D2392	Resin-based composite - two surfaces, posterior	No Charge	D2712	*Crown - ¾ resin-based composite (indirect)	195.00
D2393	Resin-based composite - three surfaces, posterior	No Charge	D2720	*Crown-resin with high noble metal	195.00*
D2394	Resin-based composite - four or more surfaces, posterior	No Charge	D2721	*Crown - resin with predominantly base metal	195.00*
D2410	GOLD FOIL RESOTRATIONS Gold foil - one surface	65.00	D2722	*Crown - resin with noble metal	195.00*
D2420	Gold foil - two surfaces	90.00	D2740	*Crown - porcel ain/ceramic	195.00*
D2430 D2750	Gold foil - three surfaces  *Crown - porcelain fused to	120.00 195.00*		s ubstrate per unit applies dentition	
D2751	high noble metal *Crown - porcelain fused to	195.00*	D2949	Restorative foundation for an indirect restoration	20.00
D2752	predominantly base metal *Crown - porcelain fused to	195.00*	D2950	Core buildup, including any pins when required	35.00
D2780	noble metal *Crown - 3/4 cast high noble	195.00*	D2951	Pin retention - per tooth, in addition to restoration	10.00
D2781	metal *Crown - 3/4 cast	195.00*	D2952	Post and core in addition to crown, indirectly fabricated	80.00
D2782	predominantly base metal *Crown - 3/4 cast noble metal	195.00*	D2953	Each additional indirectly fabricated post - same tooth	95.00
D2783	*Crown - 3/4 porcelain/ceramic	195.00*	D2954	Prefabricated post and core in addition to crown	75.00
D2790	*Crown - full cast high noble metal	195.00*	D2955 D2957	Post removal Each additional prefabricated	20.00 30.00
D2791	*Crown - full cast predominantly base metal	195.00*	D2960	post - same tooth Labial veneer (resin laminate) - chairside	200.00
D2792 D2794	*Crown - full cast noble metal *Crown - titanium	195.00* 195.00*	D2961	Labial veneer (resin laminate) - laboratory	225.00*
D2799	*Provisional crown - further treatment or	125.00	D2962	Labial veneer (porcelain laminate) - laboratory	350.00*
	completion of diagnosis necessary prior to final		D2971	Additional procedures to construct new crown under	45.00
	impression OTHER RESTORATIVE SERVICES			existing partial denture fra mework	
D2910	Re-cement or re-bond inlay,	10.00	D2975	Coping	95.00
	onlay, veneer, or partial coverage restoration		D2980	Crown repair necessitated by restorative material failure	95.00
D2915	Re-cement or re-bond indirectly fabricated or	10.00	D2981	Inlay repair necessitated by restorative material failure	95.00
D2020	prefabricated post and core	10.00	D2982	Onlay repair necessitated by restorative material failure	95.00
D2920 D2921	Re-cement or re-bond crown Reattachment of tooth fragment, incisal edge or cusp	10.00 10.00	D2983	Veneer repair necessitated by restorative material failure	95.00
D2929	*Prefabricated porcelain/ceramic crown - primary tooth	34.00*	D2990	Resin infiltration of incipient smooth surface lesions PULP CAPPING	29.00
D2930	Prefabricated stainless steel crown - primary tooth	35.00	D3110	Pulp cap - direct (excluding final restoration)	10.00
D2931	Prefabricated stainless steel crown - permanent tooth	40.00	D3120	Pulp cap-indirect (excluding final restoration)	10.00

CODE	DESCRIPTION	MEMBER'S COPAY	CODE	DESCRIPTION	MEMBER'S COPAY
D2932 D2933	Prefabricated resin crown Prefabricated stainless steel	90.00 135.00	D3220	<b>PULPOTOMY</b> Therapeutic pulpotomy	20.00
D2940 D2941	crown with resin window Protective restoration Interim therapeutic restoration - primary (excluding final restoration) -	5.00 5.00		APEXIFICATION/RECALCIFICATIO	N
	removal of pulp coronal to the dentinocemental junction		D3351	PROCEDURES Apexification/recalcification—	
	and application of medicament		D3331	initial visit (apical closure / cal cific repair of perforations,	90.00
D3221	Pul pal debridement, primary and permanent teeth	95.00	D3352	root resorption, etc.) Apexification/recalcification-	90.00
D3222	Partial pulpotomy for apexogenesis – permanent	75.00		interim medication replacement	
	tooth with incomplete root development ENDODONTIC THERAPY ON PR TEETH	RIMARY	D3353	Apexification/recalcification- final visit (includes completed root canal therapy - apical closure/calcific repair of	90.00
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final	40.00		perforations, root resorption, etc.)	ND CEDVICES
	restoration)		D3410	APICOECTOMY/PERIRADICULA Apicoectomy-anterior	96.00
D3240	Pulpal therapy (resorbable filling) - posterior, primary	40.00	D3421	Apicoectomy - bicuspid (first root)	300.00
restoration)	tooth (excluding final restoration)		D3425	Apicoectomy - molar (first root)	150.00
	ENDODONTIC THERAPY (INCLI TREATMENT PLAN, CLINICAL P & FOLLOW-UP CARE)		D3426	Apicoectomy (each additional root)	75.00
D3310	Endodontic therapy, anterior	100.00	D3427	Periradicular surgery without apicoectomy	96.00
	tooth (excluding final restoration)		D3428	Bone graft in conjunction with periradicular surgery -	32.00
D3320	Endodontic therapy, bicuspid tooth (excluding final restoration)	175.00	D3429	per tooth, single site Bone graft in conjunction with periradicular surgery -	25.00
D3330	Endodontic therapy, molar (excluding final restoration)	210.00		each additional contiguous tooth in the same surgical	
D3331	Treatment of root canal	85.00		site	
D3332	obstruction; non-surgical access Incomplete endodontic	75.00	D3430 D3431	Retrograde filling - per root Biologic materials to aid in s oft and osseous tissue	55.00 150.00
	therapy; inoperable, unrestorable or fractured			regeneration in conjunction with periradicular surgery	
D3333	tooth Internal root repair of perforation defects ENDODONTIC RETREATMENT	125.00	D3432	Guided tissue regeneration in conjunction with per site, in conjunction with per iradicular surgery	150.00
D3346	Retreatment of previous root	250.00	D3450	Root amputation - per root	85.00
D3347	canal therapy - anterior Retreatment of previous root canal therapy - bicuspid	285.00	D3460	Endodontic endosseous implant	535.00
D3348	Retreatment of previous root canal therapy - molar	350.00	D3470	Intentional reimplantation (including necessary splinting)	175.00
	OTHER ENDODONTIC PROCED	URES		tooth bounded spaces per	
D3910	Surgical procedure for isolation of tooth with rubber	95.00	D4263	quadrant Bone replacement graft —	450.00
	dam			retained natural tooth – first	

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D3920	Hemis ection (including any root removal), not including root canal therapy	80.00	D4264	site in quadrant Bone replacement graft – retained natural tooth – each	325.00
D3950	Canal preparation and fitting of preformed dowel or post SURGICAL SERVICES (INCLUDIN POSTOPERATIVE CARE)	75.00 IG USUAL	D4265	additional site in quadrant Biologic materials to aid in soft and osseous tissue regeneration	325.00
D4210	Gingivectomy or gingivoplasty - four or more	175.00	D4266	Guided tissue regeneration - resorbable barrier, per site	325.00
D4211	contiguous teeth or tooth bounded spaces per quadrant Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth	66.00	D4267	osseous surgery (including elevation of a full thickness flap and closure) – one to three contiguous teeth or tooth bounded spaces per	325.00
D4212	bounded spaces per quadrant Gingivectormy or gingivoplasty to allow access	40.00	D4268	quadrant Surgical revision procedure, per tooth	No Charge
	for restorative procedure, per tooth		D4270	Pedicle s oft tissue graft procedure	235.00
D4240	Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant	163.00	D4273	Autogenous connective tissue graft procedures (including donor and recipient surgical sites) first tooth, implant, or edentulous tooth position in	280.00
D4241	Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant	150.00	D4274	graft Mesial/distal wedge procedure, single tooth (when not performed in conjunction with surgical	100.00
D4245	Apically positioned flap	150.00		procedures in the same anatomical area)	
D4249	Clinical crown lengthening - hard tissue	175.00	D4275	Non-autogenous connective	502.00
D4260	Osseous surgery (including elevation of a full thickness flap and closure) – four or more contiguous teeth or tooth bounded spaces per	375.00		tissue graft (including recipient site and donor material) first tooth, implant, or edentulous tooth position in graft	
D4261	quadrant Osseous surgery (including elevation of a full thickness	325.00	D4276	Combined connective tissue and double pedicle graft, per tooth	65.00
	flap and closure) – one to three contiguous teeth or		D4277	Free soft tissue graft procedure (including recipient and donor surgical sites) first tooth, implant, or	215.00
	edentulous tooth position in graft		D4910	OTHER PERIODONTAL SERVICE *Periodontal maintenance	<b>S</b> 40.00
D4278	Free s oft tissue graft procedure (including	75.00	D4910 D4910	Additional Periodontal	100.00
	recipient and donor surgical sites) each additional contiguous tooth, implant, or		D4920	maintenance procedures Unscheduled dressing change (by someone other than treating dentist)	20.00
	edentulous tooth position in same graft site		D4921	Gingival irrigation - per quadrant	15.00
D4283	Autogenous connective tissue graft procedure (including	250.00	D4999	Unspecified periodontal procedure, by report	No Charge
	donor and recipient surgical sites) – each additional			COMPLETE DENTURES (INCLUE ROUTINE POST-DELIVERY CARI	
	contiguous tooth, implant or edentulous tooth position in		D5110	*Complete denture - maxillary	210.00*
	same graft site		D5120	*Complete denture -	210.00*

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D4285	Non-autogenous connective tissue graft procedure (including recipient surgical	392.00	D5130	mandibular *Immediate denture – maxillary	210.00*
	site and donor material) – each additional contiguous		D5140	*Immediate denture – mandibular	210.00*
	tooth, implant or edentulous tooth position in same graft			PARTIAL DENTURES (INCLUDIN POST-DELIVERY CARE)	NG ROUTINE
	site		D5211	*Maxillary partial denture -	210.00*
D4320	NON SURGICAL PERIODONTAL Provisional splinting - intracoronal	100.00		resin base (including any conventional clasps, rests and teeth)	
D4321	Provisional splinting - extracoronal	100.00	D5212	*Mandibular partial denture - resin base (including any	210.00*
D4341	*Periodontal scaling and root planing - four or more teeth	36.00†		conventional clasps, rests and teeth)	
D4342	per quadrant *Periodontal scaling and root planing - one to three teeth	29.00†	D5213	*Maxillary partial denture - cast metal framework with resin denture bases	220.00*
D4346	per quadrant Scaling in presence of generalized moderate or	35.00	D5214	(including any conventional clasps, rests and teeth) *Mandibular partial denture -	220.00*
	s evere gingival inflammation  – full mouth, after oral evaluation			cast metal framework with resin denture bases (including any conventional	
D4355	*Full mouth debridement to enable comprehensive	35.00†		clasps, rests and teeth)	
D4381	evaluation and diagnosis *Localized delivery of antimicrobial agents via a	45.00†	D5221	*Immediate maxillary partial denture – resinbase (including any conventional clasps, rests and teeth)	230.00*
	controlled release vehicle into diseased crevicular tissue, per tooth, by report		D5222	*Immediate mandibular partial denture – res in base	230.00*
	(including any conventional clasps, rests and teeth)		D5622	*Repair cast partial framework, maxillary	30.00*
D5223	*Immediate maxillary partial denture – cast metal	240.00*	D5630	*Repair or replace broken clasp – per tooth	15.00*
	fra mework with resin denture bases (including any		D5640	*Replace broken teeth - per tooth	10.00*
	conventional clasps, rests and teeth)		D5650	*Add tooth to existing partial denture	30.00*
D5224	*Immediate mandibular partial denture – cast metal	240.00*	D5711	*Rebase complete mandi bular denture	75.00*
	framework with resin denture bases (including any		D5720	*Rebase maxillary partial denture	75.00*
	conventional clasps, rests and teeth)		D5721	*Rebase mandibular partial denture	75.00*
D5225	*Maxillary partial denture - flexible base (including any	220.00*	D5730	*Reline complete maxillary denture (chairside)	45.00*
D5226	clasps, rests and teeth) *Mandibular partial denture -	220.00*	D5731	*Reline complete mandibular denture (chairside)	45.00*
	flexible base (including any clasps, rests and teeth)		D5740	*Reline maxillary partial denture (chairside)	45.00*
D5281	*Removable unilateral partial denture - one piece cast	235.00*	D5741	*Reline mandibular partial denture (chairside)	45.00*
	metal (including clasps and teeth		D5750	*Reline complete maxillary denture (laboratory)	35.00*
D5410	Adjust complete denture -	8.00	D5751	*Reline complete mandibular denture (laboratory)	35.00*
	maxillary		D5760	*Reline maxillary partial	35.00*

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D5411	Adjust complete denture - mandibular	8.00	DE7C1	denture (laboratory)	25.00*
D5421	Adjust partial denture -	10.00	D5761	*Reline mandibular partial denture (la boratory)	35.00*
D5422	maxillary Adjust partial denture - mandibular	10.00	D5810	INTERIM PROSTHESIS *Interim Complete denture (maxillary)	220.00*
D5511	REPAIRS TO COMPLETE DENTL *Repair broken complete	JRES 15.00*	D5811	*Interim complete denture (mandibular)	220.00*
	denture base, mandibular	15.00*	D5820	*Interim partial denture (maxillary)	220.00*
D5512	*Repair broken complete denture base, maxillary		D5821	*Interimpartial denture	220.00*
D5520	*Replace missing or broken teeth - complete denture	10.00*		(mandibular)	
	(each tooth)			OTHER REMOVABLE PROSTHE	SIS
	REPAIRS TO PARTIAL DENTURE	_	D5850	Tissue conditioning, maxillary	25.00
D5611	*Repair resin partial denture base, mandibular	15.00*	D5851	Tissue conditioning, mandibular	25.00
D5612	*Repair resin partial denture base, maxillary	15.00*	D5862	Precision attachment, by report	150.00
D5621	*Repair cast partial framework, mandibular	30.00*		•	
D5899	Unspecified removable	No Charge		alloy, high noble metal)	
	prosthodontic procedure, by report		D6068	*Abutment supported retainer for	695.00
	NON-CLINICAL PROCEDURES			porcelain/ceramic FPD	
D5982	Surgical stent	100.00*	D6069	*Abutment supported	695.00
D5987	Commissuresplint	100.00*		retainer for porcelain fused	
D5988	Surgical splint PRE-SURGICAL SERVICES	100.00*		to metal FPD (highnoble metal)	
D6190	Radiographic/surgical implant index, by report	235.00	D6070	*Abutment supported retainer for porcelain fused	695.00
56040	SURGICAL SERVICES	050.00		to metal FPD (predominantly base metal)	
D6010	*Surgical placement of implant body	950.00	D6071	*Abutment supported	695.00
D6012	*Surgical placement of interim body for transitional	950.00		retainer for porcelain fused to metal FPD (noble metal)	
	prosthesis		D6072	*Abutment supported	695.00
D6100	Implant removal, by report  IMPLANT SUPPORTED PROSTH	700.00 <b>IETICS</b>		retainer for cast metal FPD (high noble metal)	
D6056	*Prefabricated Abutment	385.00	D6073	*Abutment supported	695.00
D6057	*Custom Abutment	495.00		retainer for cast metal FPD	
D6058	*Abutment supported	695.00	DC074	(predominantly base metal)	COE 00
D6059	porcelain/ceramic crown *Abutment supported	695.00	D6074	*Abutment supported retainer for cast metal FPD	695.00
20005	porcelain fused to metal	030.00		(noble metal)	
D6060	crown (high noble metal) *Abutment supported	695.00	D6075	*Implant supported retainer for ceramic FPD	695.00
D0000	porcelain fused to metal	093.00	D6076	*Implant supported retainer for porcelain fused to metal	695.00
	crown (predominantly base metal)			FPD (titanium, titanium alloy,	
D6061	*Abutment supported	695.00		or high noble metal)	
20001	porcelainfused to metal crown (noble metal)		D6077	*Implant supported retainer for cast metal FPD (titanium,	695.00
D6062	*Abutment supported cast	695.00		titanium alloy, or high noble metal)	
	metal crown (high noble metal)		D6081	Scaling and debridement in	36.00†
D6063	*Abutment supported cast	695.00		the presence of inflammation or mucositis of a single	
	metal crown (predominantly base metal)			implant, including cleaning of	

CODE	DESCRIPTION	MEMBER'S COPAY	CODE	DESCRIPTION	MEMBER'S COPAY
D6064	*Abutment supported cast metal crown (noble metal)	695.00		the implant surfaces, without flap entry and closure	
D6065	*Implant supported porcel ain/ceramic crown	695.00	D6085 D6094	Provisional implant crown *Abutment supported crown	125.00 695.00
D6066	*Implant supported porcelain	695.00	D6096	- (titanium) Remove broken implant	500.00
	fused to metal crown (titanium, titanium alloy, high			retaining screw	
D6067	noble metal) *Implant supported metal crown (titanium, titanium	695.00	D6110	*Implant/abutment supported removable denture for edentulous arch – maxillary	1200.00
	supported removable		D6205	*Pontic - indirect resinbased	695.00
	denture for edentulous arch		D6210	*Pontic - cast high noble	195.00*
D6112	– mandi bular	940.00	D6211	*Pontic - cast predominantly base metal	195.00*
D0112	*Implant/abutment supported removable	940.00	D6241	*Pontic - porcel ain fused to predominantly base metal	195.00*
	denture for partially edentulous arch – maxillary		D6242	*Pontic - porcelain fused to noble metal	195.00*
D6113	*Implant /a butment supported removable denture for partially	940.00	D6245 D6250	*Pontic - porcel ain/ceramic *Pontic - res in with high noble metal	195.00*
	edentul ous arch – mandi bular		D6251	*Pontic - resin with	195.00*
D6114	*Implant/abutment supported fixed denture for edentulous arch – maxillary	3800.00	D6252	predominantly base metal *Pontic - resin with noble metal	195.00*
D6115	*Implant/abutment supported fixed denture for edentulous arch— mandibular	3800.00	D6253	*Provisional Pontic - further treatment or completion of diagnosis necessary prior to final impression	No Charge
D6116	*Implant/abutment supported fixed denture for	2200.00		FIXED PARTIAL DENTURE RETA INLAYS/ONLAYS	INERS -
	partially edentulous arch – maxillary		D6545	Retainer - cast metal for resin bonded fixed prosthesis	180.00
D6117	*Implant/abutment supported fixed denture for partially edentulous arch –	2200.00	D6548	Retainer - porcelain/ceramic for resinbonded fixed prosthesis	225.00*
D6118	mandibular *Implant/abutmentsupported	1760.00	D6600	Retainer inlay - porcel ain/ceramic, two surfaces	195.00*
	interim fixed denture for edentulous arch—mandibular		D6601	Retainer inlay - porcel ain/ceramic, three or	195.00*
D6119	*Implant/abutment supported interim fixed denture for	1760.00	DCC03	more surfaces	105.00*
	edentulous arch – maxillary OTHER IMPLANT SERVICES		D6602	Retainer inlay - cast high noble metal, two surfaces	195.00*
D6080	Implant maintenance procedures, including removal	180.00	D6603	Retainer inlay - cast high noble metal, three or more surfaces	195.00*
D6090	Repair implant suported prosthesis, by report	400.00	D6604	Retainer inlay - cast predominantly base metal, two surfaces	195.00*
D6092	Recement implant/abutment crown	45.00	D6605	Retainer inlay - cast	195.00*
D6093	Recement implant/abutment supported fixed partial	65.00	D6606	predominantly base metal, three or more surfaces Retainer inlay - cast noble	195.00*
D6095	denture Repair implant a butment, by	220.00		metal, two surfaces	
	report	TICS	D6607	Retainer inlay - cast noble metal, three or more surfaces	195.00*
	FIXED PARTIAL DENTURE PON	1103	D6608	Retainer onlay -	195.00*

CODE	DESCRIPTION	MEMBER'S COPAY	CODE	DESCRIPTION	MEMBER'S COPAY
D6609	porcelain/ceramic, two surfaces Retainer onlay -	195.00*	D6790	porcelain/ceramic *Retainer crown - full cast high noble metal	195.00*
2000	porcelain/ceramic, three or more surfaces	233.00	D6791	*Retainer crown - full cast predominantly base metal	195.00*
D6610	Retainer onlay - cast high noble metal, two surfaces	195.00*	D6792	*Retainer crown - full cast noble metal	195.00*
D6611	Retainer onlay - cast high noble metal, three or more surfaces	195.00*	D6793	*Provisional retainer crown- further treatment or completion of diagnosis	125.00
D6612	Retainer onlay - cast predominantly base metal,	195.00*		necessary prior to final impression	
DCC12	two surfaces	105.00*	D6794	*Retainer crown - titanium	195.00*
D6613	Retainer onlay - cast predominantly base metal, three or more surfaces	195.00*	D6930	OTHER FIXED PARTIAL DENTU Re-cement or re-bond fixed partial denture	10.00
D6614	Retainer onlay - cast noble	195.00*	D6940	Stress breaker	125.00
	metal, two surfaces		D6950	Precision attachment	125.00
D6615	Retainer onlay - cast noble metal, three or more surfaces	195.00*	D6980	Fixed partial denture repair necessitated by restorative	80.00
D6624	Retainer inlay - titanium	195.00*		material failure	
D6634	Retainer onlay - titanium  FIXED PARTIAL DENTURE RETA  CROWNS	195.00* INERS -		EXTRACTIONS (INCLUDES LOCAL ANESTHESIA, SUTURING, IF NEEDED, AND ROUTINE POST OPERATIVE CARE)	
D6710	*Retainer crown - indirect resin based composite	195.00*	D7111	Extraction, coronal remnants - deciduous tooth	45.00
D6720	*Retainer crown - resin with high noble metal	195.00*	D7140	Extraction, erupted tooth or exposed root (el evation	10.00
D6721	*Retainer crown - resin with	195.00*		and/or forceps removal)	
D6722	*Retainer crown - resin with	195.00*	D7210	Extraction, erupted tooth requiring removal of bone	25.00
D6740	noble metal *Retainer crown - porcelain/ceramic	195.00*		and/or sectioning of tooth, and including elevation of mucoperiosteal flap if	
D6750	*Retainer crown - porcelain fused to high noble metal	195.00*		indicated  OTHER SURGICAL PROCEDURE	c
D6751	*Retainer crown - porcelain fused to predominantly base	195.00*	D7220	Removal of impacted tooth - soft tissue	40.00
D6752	metal *Retainer crown - porcelain	195.00*	D7230	Removal of impacted tooth - partially bony	55.00
D6780	fused to noble metal *Retainer crown - 3/4 cast	195.00*	D7240	Removal of impacted tooth - completely bony	63.00
D6781	high noble metal *Retainer crown - 3/4 cast	195.00*	D7241	Removal of impacted tooth - completely bony, with	100.00
	predominantly base metal			unusual surgical	
D6782	*Retainer crown - 3/4 cast noble metal	195.00*	D7250	complications Removal of residual tooth	25.00
D6783	*Retainer crown - 3/4	195.00*		roots (cutting procedure)	
D7251	Cronectomy - intentional partial tooth removal	270.00		spaces, per quadrant VESTIBULOPLASTY	
D7260	Oroantral fistula closure	160.00	D7340	Vestibuloplasty - ridge	370.00
D7261	Primary closure of a sinus perforation	275.00		extension (secondary epithelialization)	
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	50.00	D7350	Vestibuloplasty - ridge extension (including soft tissue grafts, muscle	990.00
D7272	Tooth transplantation (includes reimplantation from one site to a nother and splinting and/or stabilization)	100.00		reattachment, revision of soft tissue attachment and management of hypertrophied and	

CODE	DESCRIPTION	MEMBER'S COPAY	CODE	DESCRIPTION	MEMBER'S COPAY
D7280	Exposure of an unerupted tooth	125.00		hyperplastic tissue) SURGICAL EXCISION OF SOFT TISSUE	
D7282	Mobilization of erupted or malpositioned tooth to aid eruption	125.00	D7410	<b>LESIOINS</b> Excision of benign lesion up to 1.25 cm	25.00
D7283	Placement of device to facilitate eruption of	80.00	D7411	Excision of benignlesion greater than 1.25 cm	50.00
D7285	impacted tooth Incisional biopsy of oral	115.00	D7412	Excision of benign lesion, complicated	55.00
D7286	tissue-hard (bone, tooth) Incisional biopsy of oral tissue-soft	60.00	D7450	SURGICAL EXCISION OF INTRA LESIONS  Removal of bonign	- <b>OSSEOUS</b> 65.00
D7287	Exfoliative cytological sample collection	50.00	D7450	Removal of benign odontogenic cyst or tumor- lesion diameter up to 1.25 cm	65.00
D7288	Brush biopsy - transepithelial sample collection	25.00	D7471	EXCISION OF BONE TISSUE Removal of lateral exostosis	95.00
D7291	Transseptal fiberotomy/supra crestal fiberotomy, by report	30.00	D7472	(maxilla or mandible) Removal of torus palatinus	95.00
D7210	ALVEOLOPLASTY - SURGICAL PREPARATION OF RIDGE	20.00	D7473	Removal of torus mandibularis	95.00
D7310	Alveoloplasty in conjunction with extractions – four or more teeth or tooth spaces, per quadrant	20.00	D7485	Reduction of osseous tuberosity	95.00
D7311	Al veol oplasty in conjunction	20.00		SURGICAL INCISION	
	with extractions - one to three teeth or tooth spaces, per quadrant		D7510	Incision and drainage of abscess-intraoral soft tissue	20.00
D7320	Alveoloplasty not in conjunction with extractions –four or more teeth or tooth spaces, per quadrant	50.00	D7511	Incision and drainage of abscess - intraoral soft tissue - complicated (includes drainage of multiple fascial	20.00
D7321	Alveoloplasty not in conjunction with extractions - one to three teeth or tooth	50.00	D7520	spaces) Incision and drainage of	20.00
D7521	Incision and drainage of abscess - extraoral soft tissue - complicated (includes	20.00		abscess - extraoral soft tissue dentition  COMPREHENSIVE ORTHODON  TREATMENT	ITIC
	drainage of multiple fascial spaces)		D8070	Comprehensive orthodontic treatment of the transitional	1800.00
D7910	REPAIR OF TRAUMATIC WOUN Suture of recent small wounds up to 5 cm OTHER REPAIR PROCEDURES	35.00	D8080	dentition Comprehensive orthodontic treatment of the adolescent dentition	1850.00
D7921	Collection and application of autologous blood concentrate product	125.00	D8090	Comprehensive orthodontic treatment of the adult dentition	1950.00
D7950	Osseous, osteoperiosteal, or cartilage graft of the	350.00	D0240	MINOR TREATMENT TO CONT HARMFUL HABITS	
	mandible or maxilla - autogeneous or nonautogeneous, by report		D8210 D8220	Removable appliance therapy Fixed appliance therapy OTHER ORTHODONTIC SERVICE	103.00 103.00
D7951	Sinus augmentation with bone or bone substitutes via a lateral open approach	800.00	D8660	Pre-orthodontic treatment examination to monitor growth and development	35.00
D7952	Sinus augmentation via a vertical approach	350.00	D8670	Periodic orthodontic treatment visit	No Charge
D7953	Bone replacement graft for ridge preservation – per site	100.00	D8680	Orthodontic retention (removal of appliances,	300.00

CODE	DESCRIPTION	MEMBER'S COPAY	CODE	DESCRIPTION	MEMBER'S COPAY
D7960	Frenulectomy (frenectomy or frenotomy) - separate	50.00		construction and placement of retainer(s))	
D7963	procedure Frenuloplasty	50.00	D8681	Removable orthodontic retainer adjustment	No Charge
D7970	Excision of hyperplastic tissue - per arch	140.00	D8693	Rebonding or recementing; and/or repair, as required, of	No Charge
D7971	Excision of Pericoronal Gingiva	102.00	D8999	fixed retainers Unspecified orthodontic	250.00
D7972	Surgical reduction of fibrous tuberosity	125.00		procedure, by report	
	LIMITED ORTHODONTIC TREAT	TMENT	D0110	UNCLASSIFIED TREATMENT	No Chausa
D8010	Limited orthodontic treatment of the primary	1000.00	D9110	Palliative (emergency) treatment of dental pain- minor procedure	No Charge
D8020	dentition Limited orthodontic treatment of the transitional	1000.00	D9120	Fixed partial denture sectioning  ANESTHESIA	No Charge
D8030	dentition Limited orthodontic treatment of the adolescent	1000.00	D9210	Local anesthesia not in conjunction with operative or surgical procedures	No Charge
D8040	dentition Limited orthodontic treatment of the adult	1350.00	D9211 D9212	Regional block anesthesia Trigeminal division block	No Charge No Charge
	anesthesia			removable partial denture,	
D9215	Local anesthesia	No Charge 50.00	D9935	maxillary Cleaning and inspection of	No Charge
D9222	Deep sedation/general anesthesia – first 15 minutes	50.00	טפפט	removable partial denture,	No Charge
D9223	Deep sedation/general anesthesia – each 15 minute increment	50.00	D9940 D9942	mandibular *Occlusal guard, by report Repair and/or reline of	250.00 40.00
D9239	Intravenous moderate (conscious) sedation/	65.00	D9943	Occlusal guard Occlusal guard a djustment	25.00
D9230	analgesia- first 15 minutes Analgesia, anxiolysis, inhalation of nitrous oxide	20.00	D9950 D9951	Occlusion a nalysis - mounted case	75.00 25.00
D9243	Intravenous moderate (conscious)	65.00	D9951 D9952	Occlusal adjustment - limited Occlusal adjustment - complete	75.00
	s edation/analgesia – each 15 minute increment		D9973 D9975	External bleaching - per tooth External bleaching for home	30.00 240.00
D9248	Non-intravenous conscious sedation DRUGS	15.00		application, per arch; includes materials and fabrication of custom trays	
D9610	Therapeutic parenteral drug, single administration	15.00	D9991	Dental case management – addressing appointment	No Charge
D9630	Drugs or medicaments dispensed in the office for home use	15.00	D9992	compliance barriers  Dental case management –  care coordination	No Charge
	MISCELLANEOUS SERVICES		D9993	Dental case management –	No Charge
D9910	*Application of desensitizing medicament	20.00	D9994	motivational interviewing  Dental case management –	No Charge
D9930	Treatment of complications (post-surgical) - unusual circumstances, by report	No Charge	D9994	patient education to improve oral health literacy	No Charge
D9932	Cleaning and inspection of removable complete denture,	No Charge			





#### **SPECIALTY SERVICES**

- 1. This Member Schedule of Benefits applies when listed dental services are performed by a participating General Dentist, unless otherwise authorized by Solstice.
- 2. Procedures not listed on the Schedule of Benefits that are performed by a participating General Dentist will be charged at the participating General Dentist's usual and customary fee less 25%.
- 3. The Network General Dentist you select may not perform all procedures listed. The Co-payments shown apply to Network General Dentists.
- 4. Should the services of a Network Specialty Dentist (NSD) (Oral Surgeon, Endodontist, Periodontist, or Pediatric Dentist) be necessary, you may receive this care in either of two ways: (1) You may go directly to a NSD with no referral and receive a 25% reduction off the provider's Usual and Customary Fee; or (2) You may obtain prior written authorization from Solstice and receive specialty treatment by an approved a NSD at the listed Co-payments. Please refer to the Specialty Care Referral Policy in your Member handbook.
- 5. Should the services of an Orthodontist be necessary, you may receive care in either of two ways: (1) You may go directly to a NSD with no referral and receive a 25% reduction off the provider's Usual and Customary Fee; or (2) You may contact Member Services to locate your nearest participating Orthodontist who will perform covered services at the listed member Co-payment.
- 6. Members seeking implant treatments hould refer to their participating implantologist, a select Network of Participating Providers. Not all providers perform the implant procedures at the Co-payment listed on the Schedule of Benefits. Please refer to the provider listing at www.myuhc.com under "Locate A Provider."

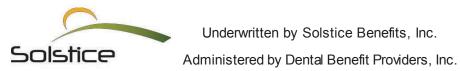
#### **EXCLUSIONS**

- 1. Services performed by a dentist or dental specialist, not contracted with Solstice without prior approval.
- 2. Any dental services or appliances which are determined to be not reasonable and/or necessary for maintaining or improving the Member's dental health or experimental in nature, as determined by the participating Solstice dentist.
- 3. Orthographic surgery or procedures and appliances for the treatment of myofunctional, myoskeletal or temporomandibular joint disorders unless otherwise specified as an orthodontic benefit on the Schedule of Benefits.
- 4. Any inpatient/outpatient hospital charges of any kind including dentist and/or physician charges, prescriptions, or medications.
- 5. Treatment of malignancies, cysts, or neoplasms, without proof of medical necessity and prior Solstice approval.
- 6. Dental procedures initiated prior to the Member's eligibility under this benefit plan or started after the Member's termination from the plan.
- 7. Any dental procedure or treatment unable to be performed in the dental office due to the general health or physical limitations of the Member, including but not limited to, physical or emotional resistance, inability to visit the dental office, or allergy to commonly utilized local anesthetics.

#### **LIMITATIONS**

- 1. Any oral evaluation (excluding problem) is limited to One (1) time per consecutive six (6) months; Comprehensive exams can only be covered one (1) time per 36 months, if and only if patient is considered to be new or an established patient. All subsequent oral evaluations will be at a 25% reduction off the dentist's usual and customary fee without a frequency limitation
- 2. All bitewing X-rays are limited to one set in any twelve (12) consecutive month period.
- 3. The dental prophylaxis or periodontal maintenance procedure is limited to one (1) time in any consecutive six (6) month period. Any additional procedures will follow D1110 and D4910 Member copayments as listed in the Schedule of Benefits.
- 4. Fluoride treatment is limited to one (1) in any twelve (12) consecutive month period.
- 5. Sealants (D1351 or D1352) are limited to one (1) time per tooth in any three (3) consecutive year period. This is only allowed for unrestored permanent molar teeth for children under the age of 16.
- 6. Space maintainers and all adjustments are limited to children under the age of 16.
- 7. Harmful habit appliances are limited to one (1) time per person under the age of 16.
- 8. General anesthesia or IV sedation is a vailable when listed on the Schedule of Benefits, medically necessary, and previously approved by Solstice.
- 9. New dentures include one (1) reline within the first six (6) months
- 10. Replacement of crowns, implants, and fixed bridges or dentures is limited to one (1) time every consecutive five (5) years.

- 11. When crown, implant and/or bridgework exceed six (6) consecutive units, there will be an additional charge of \$30.00 per unit.
- 12. "Copayments marked by '\*' do not include the cost of material and laboratory fees. Additional cost to patient is as follows:
  - High noble metal (precious) up to \$145.00
  - Titanium metal up to \$120 (covered with proof of allergy to other metals)
  - Noble metal (semi-precious) up to \$120.00
  - Predominantly base metal (non-precious) up to \$55.00
  - Crown laboratory fees up to \$155.00
  - Laboratory fees on dentures up to \$225.00
  - Porcelain laboratory fees for D2610-D2644, D2929, D2961, D2962, D6600, D6601, D6608, and D6609 up to \$65.00
  - Denture repair laboratory fees up to \$50.00
  - All ceramic and/or porcelain crown material fees up to \$155.00"
- 13. Copayments marked by "†" are not eligible at a specialist.
- 14. Either D0210, D0251, or D0330 are reimbursable one (1) time every five (5) consecutive years.
- 15. Copies of X-rays can be obtained for \$2 per periapical image up to a maximum of \$30. Panoramic X-ray can be obtained for a \$15 fee.
- 16. D0274, D0277 or D0210 are payable only when other inclusive i mage has not been taken (paid) within the last six (6) months.
- 17. All denture adjustment fees are for dentures which were not fabricated at the present office; All denture adjustment for new dentures made within 12 months are at no fee to the member.
- 18. Emergency treatment is available for palliative treatment for the abatement of pain up to \$100.00 per occurrence.
- 19. Surgical removal of wisdom tooth covered when pathology (disease) exists. Surgical removal of wisdom teeth/3rd molar when pathology does not exist will be covered at 25% off of the general dentists or specialists usual and customary fees. Orthodontic related surgeries (except D7280) needed to relieve crowding orto facilitate eruption are available at a 25% reduction off of the doctor's usual and customary fees.
- 20. Member may choose Invisalign in place of traditional Orthodontic treatment, and would pay the sum of the listed member Ortho co-pay plus the difference in cost for the enhanced treatment.
- 21. Occlusal Guard(s) is limited to one (1) time in any consecutive thirty-six (36) months for the purposes of habitual grinding/Bruxism.
- 22. D0364-D0395 is limited to one (1) time per sixty (60) months, covered only in a dental setting and not in a radiographic imaging center.







## Welcome to your vision plan.

Get the most out of your benefits.

#### 2021

#### **Optional Vision Bi-weekly Premium**

Employee Only	\$ 2.47
Emplyee + 1 Dependent	\$ 4.93
Employee + 2 or more Dependents	\$8.16



Thank you for choosing a vision plan from UnitedHealthcare. We're here to help make your health care experience easier.

#### This guide will help you understand:

- What your vision plan covers.
- How to use your plan.
- Ways to save money.

#### **Need help?**



#### Visit myuhcvision.com.

Log in to your member website for 24/7 access to personal details about your vision plan.

#### Have a UnitedHealthcare health plan?

Access both your vision and health plan benefits on **myuhc.com**. You can also search providers and access your Vision ID Card on your mobile device with the **UnitedHealthcare Health4Me**® app.





#### Call toll-free. 1-800-638-3120, TTY 711.

If you don't have computer access, need language assistance or can't find answers, call us Monday through Friday, 7 a.m. to 10 p.m. CT or Saturday 8 a.m. to 5:30 p.m. CT.

## Find out what your vision plan covers.

#### Eye exam.

Your plan includes a fully covered exam. A copay may apply.

Your plan uses Spectera Eyecare Networks, a national network of eye doctors, which includes optometrists and ophthalmologists. They are located at both private practice and retail settings. Network eye doctors can help save you money.

#### Frame allowance.1

When you use a network provider, you have an allowance you can use to help buy any frame your eye doctor offers.

#### Contact lens benefit.1

You get contact lenses, a fitting and up to two follow-up visits. Choose from popular brands, including some that are fully covered.

#### Lens options.1

Popular lens options are available to you at price-protected amounts. Plus, standard scratch coating and polycarbonate lenses for dependent children are available at no cost.

#### Additional pairs of glasses.

Certain providers will offer a 20% discount on additional pairs of eyeglasses, including prescription sunglasses.

Log in to **myuhcvision.com** to see your vision plan documents and complete coverage details.

#### Take steps to protect your eyes.



### Find an eye doctor in your network.<sup>2</sup>

Choose from local and national network providers in Spectera Eyecare Networks. Here are just some of the well-known retail locations in your network:

Log in to **myuhcvision.com** to search by provider name, specialty or location.

AMERICA'S BEST CONTACTS EYEGLASSES.









WARBY PARKER

#### No network eye doctor in your area?

If there aren't any network providers within 30 miles of where you live or work, you may be able to see an out-of-network provider with network benefits. Log in to **myuhcvision.com** to learn more.





### Schedule your annual eye exam.

Regular visits to an eye doctor can help keep your eyes healthy and improve your overall health.

If you get headaches, eyestrain or blurry vision, it may be time for new glasses. In some cases, medications can cause these issues, but symptoms may be a sign of a more serious problem. An eye exam can help find any underlying causes.

#### Get a complete eye exam.

A dilated exam lets your doctor look inside your eye and check your eye health. The exam can also show early signs of illness, even before other parts of your body are affected.

#### At your appointment, be sure to:

- State that you have vision insurance with UnitedHealthcare.
- Give your name and date of birth, or
- Show your vision ID card so the provider can verify your benefits.

#### Use your ID card.

You don't need your ID card to use your benefits, but it can help your eye doctor know how to bill for services. Access your ID card from your computer or mobile device at **myuhcvision.com**.





#### Discover more ways to save by using myuhcvision.com.

#### Laser vision correction.

Save money at more than 550 Laser Vision Network of America locations.<sup>3</sup>

#### Contact lenses.

Order contact lenses at **uhccontacts.com** online for 10% off.

#### You can also save on hearing aids!

Buy high-quality digital hearing aids, starting at \$699 each, through hi HealthInnovations<sup>®</sup>.



<sup>&</sup>lt;sup>1</sup> Plans may vary. Check your coverage at myuhcvision.com to verify benefits.

<sup>&</sup>lt;sup>2</sup> Not all providers participate in all plans. Check with your provider before using your benefits. Warby Parker added to the network effective January 2018.

<sup>&</sup>lt;sup>3</sup> Network location count as of October 1, 2017.

#### How to Use Your Vision Care Benefits

#### Step 1. Review Your Plan Benefits

Review your plan benefits for details on your plan design and any applicable copays. You can find this in the **Benefits** section of myuhovision.com.

#### Step 2. Find a Provider

You may easily locate providers near you by selecting the Providers option from the top menu on our Web site.

#### Step 3. Schedule Your Appointment

Once you chose a provider, call to schedule your appointment. Tell them you are a UnitedHealthcare vision plan member, give the primary insured's last name, patient's name and date of birth. If asked for member ID #, please provide that as well, it is located on your ID card below. To help the provider process your service through insurance you can take this ID card to your appointment.

#### Step 4. Get Your Eye Exam

Your eye doctor will give you a complete eye exam. This exam includes a case history and an exam for eye illness and vision impairment. If you need glasses or contact lenses, your provider will determine your specific prescription. If an illness or eye disorder is found you may be referred to your health plan for medical eye coverage.

#### Step 5. Choose Your Eyewear

If prescription eyewear is necessary, your provider will help you with your selection and order your prescription. Prescription eyewear includes eyeglasses and/or contacts depending on your plan coverage. If you have any questions or concerns about your glasses or contacts let your provider know. They are there to help you both during and after your appointment.

#### Out-of-Network Benefits\*

You get the greatest cost savings with an in-network provider. If you'd prefer to see a provider outside of our network, most plans cover part of your exam and eyewear. You will be required to pay for your purchases at the time of service and request reimbursement from UnitedHealthcare. You can also check the out-of-network reimbursement link located on the Benefits page myuhcvision.com for more information.

#### Questions?

Your satisfaction is very important to us — we encourage you to contact us with any questions you may have and to share your feedback by calling our toll-free number: 1-800-638-3120.



Member Name: ... Member ID:

Member Web: www.myuhcvision.com Customer Service: (800)638-3120

Vision Identification Card

Powered by Spectera Eyecare Networks

#### Vision Care Benefits

Exam Copay: \$10.00 Material Copay: \$15.00

> Submit Out-of-Network Claims to: UnitedHealthcare Vision Claims Department P.O. Box 30978 Salt Lake City, UT 84130

Note to Providers:

For more information about this UnitedHealthcare Vision plan, please visit us online at www.Spectera.com or call 1-800-638-

UnitedHealthcare vision coverage provided by or through UnitedHealthcare Insurance Company, located in Hartford, Connecticut, UnitedHealthcare Insurance Company of New York, located in Islandia, New York, or their affiliates. Administrative services provided by Spectera, Inc., United HealthCare Services, Inc. or their affiliates. Plans sold in Texas use policy form number VPOL.06.TX or VPOL.13.TX and associated COC form number VCOC.INT.06.TX or VCOC.CER.13.TX.

OnlineID-rev.2/2014

# **Enrollment Application and Change Form**

PLEASE READ INSTRUCTIONS ON REVERSE SIDE. PLEASE PRINT CLEARLY.



				INSE SIDE: FI		OLLANE!			Г
1			PLOYEE	INFORMATION					$\neg$
LAST NAME	FIRST NAME	<b>⊗ □</b>	SEX  Male	DATE OF BIRTH	<u>8</u>	SOCIAL SECURITY NUMBER	EMPLOYEE ID #		
HOME ADDRESS		CITY		STATE	ZIP CODE		CELL PHONE NUMBER		
EMPLOYER NAME DADE COUNTY FIRE FIGHTERS INSURANCE TRUST	EMAIL ADDRESS	ÿ		ACTIVE	MARITAL STATUS	rus	WORK PHONE NUMBER ( )		
2 TYPE OF COVERAGE	က	WHO SHOULD	BE COVERED	4		TYPE OF	CHANGE		
Medical		Employee Only		□ Add S	pouse/Child (	☐ Add Spouse/Child (complete Sec 5)	☐ Reinstatement - Reason	ason	
High Option □		Employee Plus Spouse	Φ	☐ Termi	Terminate Spouse/Chi	<ul> <li>□ Terminate Spouse/Child (complete Sec 5)</li> <li>□ Address (enter above)</li> </ul>	Surviving Spouse Former Employee S	NSS	
Ħ		Employee Plus Child/ren	en	Name	☐ Name Change (complete Sec	nplete Sec 5)	COBRA Continuee		
OPPO		Employee Plus Family		□ Temi	nate All Cove	☐ Teminate All Coverage - Reason 	Open Enrollment		
5 * Dependent children covered up to end of month he/she turns	overed up to end of r	nonth he/she turns	26	]					_
(A) Add (T) Term (C) Cha		First Name	IW	Social Security #	urity#	Date of Birth (Month/Day/Year)	Sex	Handicapped	
Spouse							∑	> z	
Child-1*							Σ μ	> z	
Child-2*							∑	> z	
Child-3*							∑	> Z	
Child-4*							≥ ⊾	> Z	
Child-5*							∑ "	> z	
HLO 9	OTHER INSURANCE	1	7			AUTHORIZATION	TION		_
On the day your coverage begins, will any family members, including those not listed above, be covered by any other health benefit plan, health or dental insurance, Medicare or Medicaid? Is another person legally responsible for coverage for your children? If you answered yes to either of the questions above, please complete the following:	r family members, including the health or dental insurance, Meverage for your children? ions above, please complete	hose not listed above, be ledicare or Medicaid?	z z	f myself and anyone enro ployer) or any of their der raluation of an application and agree that any omiss by on the date specified by by certify that all the infort	illed on or added to this signees ("United Health or a claim, and for any sions or incorrect statem or the Insurer or Plan Admation provided is true a mation provided is true a	orm ("Us"), I authorize any health care profes are? a, any and all records or information per natyficial or research purposes. I also author arts made on this application may invalidate initisation rater if has been approved by the I or correct.	On behelf of myself and anyone enrolled on or added to this form (15s.), I authorize any health care professional or entity to give The United HealthCare insurance Company and its exacts or information perfect its listing to sevokes endered to 16 bit for any administrative burnose. Instead remote the standard or dealth and for any analytical or research purposes, large authorize on behelf of Us the use of a Social Security Number for purpose of teerinification. I understand an application of an application or a part of the security of t	risurance Company and its affiliates 0. Us for any administrative purpose. Number for purpose of identification. I ruderstand that coverage will become emium has been paid. By signing this	
Person's Name with Other Health Plan		Social Security Number	If my emplo	If my employer's plan is a contributor	y plan, I direct my emplo	yer to deduct the amount of any required contribution fin NOTICE OF ENROLLMENT RIGHTS	a contributory plan, I direct my employer to deduct the amount of any required contribution from my pay. I can cancel this direction in writing at any time.  NOTICE OF ENROLLMENT RIGHTS	n in writing at any time.	
Date of Birth Sex	Other Company's Name and Phone Number	and Phone Number	l understand understand plan, provid adoption, I r	d that if I and/or my deper that if I decline enrollmen ed that I request enrollme may be able to enroll mys	idents, if any, waive covitor myself or depender on within 30 days after self and my dependents.	rage and desire to participate in the plan at. is (including my spouse) because of other hy toh coverage ends. In addition, if a new dep vovided that I request enrollment within 30 d	I understand that if and/or my depordents, if any, waive coverage and desire by andicipale in the plan at a later date, coverage may be subject to treatment as a later enrolles. I further understand that if I decline enrollment for myself or dependents (frouding my spouse) because of other health coverage, in may in the future beable to enroll myself or my dependents in this begin, provided that I request enrollment within 30 days after such coverage ends. In addition, it is new dependent relationship forms as a result or manage, buth, adoption or placement for adoption, adoption, in may be able to enroll myself and my dependents provided that I request enrollment within 30 days after such marriage, birth, adoption, or placement for adoption.	ent as a late enrollee. I further roll mysef or my dependents in this le, birth, adoption or placement for ement for adoption.	
Other Company's Policy Number and Effective Date	Date		Health insur	rance or medical services	benefits provided or ad	Health insurance or medical services benefits provided or administered by The United HealthCare Insurance Company, Hartford, CT.	ce Company, Hartford, CT.		
Medicare Number Part A Ef	Part A Effective Date Par	Part B Effective Date	X Signature	ature			Date	te	
8		TO B	(F)	BY	<b>EMPLOYER</b>				_
DATE OF HIRE	HEALTH/CHANGE EFF. DATE	POLICY NUMBER	GRP/SUBGRP/BNFT GRP		PLAN VARIATION/SUB	REPORTING CODE/BRANCH	т		
	January 1, 2021								

## Enrollment Application and Change Form Instructions

Use this form and follow the instructions for each section below. Please make sure that all applicable fields are completely and accurately filled out. Check appropriate box to indicate if you are enrolling for the first time or making a change.

**SECTION 1** Complete all information.

Check the coverage plan you would like (Choice Plus Plan Low Option (former HMO Plan) or High Option (former PPO Plan) **SECTION 2** 

Select who should be covered on the plan. (Copy of marriage and birth certificates must be provided for covered dependents) **SECTION 3** 

Complete this section if you are making a change. Select the box which indicates the type of change you are making. **SECTION 4** 

**SECTION 5** Fill in the appropriate action code for completing this form:

A = To add a dependent to your benefit plan.

T = To terminate yourself or a dependent's coverage.

C = To change information about yourself or a dependent.

marked COB (Coordination of Benefits) and complete Section 7. Provide Social Security Number, date of birth, and sex for each dependent Print your full name and the names of your covered dependents, if any. If any member listed has another health plan, check the box

and check the appropriate boxes indicating if a dependent is handipcapped or a full-time student. (If you have more than 5 dependents,

please attach an additional enrollment form.)

This section must be completed for all new enrollments or coverage changes. **SECTION 6** 

The employee must sign and date this form in order for it to be processed. **SECTION 7** 

This section is to be completed by the employer's benefit representative. **SECTION 8** 

## Change In Status/Mid-Year Plan Changes

Miami-Dade Change in Status (CIS) form and a UHC Enrollee Change form to the Trust Office. Election changes must be consistent with the event and result in loss or imited circumstances (a qualifying event). Changes must be reported within 30 days of a qualifying event. You must provide proper documentation and complete a How do I make a change to my health plan mid-year? Once the open enrollment period closes, you may add or delete dependents to your health plan only under gain of insurance coverage. Mid-year changes from one health plan to another are not permitted. A partial list of permitted mid-year changes appears below.

- Marriage\Divorce (Ex-spouse & step-children cease to be eligible as of the last day of month final divorce decree is signed by Judge
  - Birth of a child
- Adoption of a child or placement for adoption
- Beginning or end of employment of a spouse (resulting in gain or loss of insurance coverage)
- Ineligibility of dependent child (Eligibility for employer issued health coverage or active military dury)
- Employment change from full-time to part-time or vice versa (employee or spouse)
- Unpaid LOA (employee or spouse)
- Medicare/Medicaid/Florida Kid Care
- Spouse's employer open enrollment
- · Significant change in health coverage due to spouse's employment.



#### **Vision Enrollment Form**

#### **Dade County Firefighters Insurance Trust**

SOCIAL SECURITY NUMBER		EMPLOYEE ID N	IUMBER				oll Iress Change of Change	□ Cancel		Change Number Change
LAST NAME		FIRST NAME			MI	Date	ENROLLEE DATE OF B	e'S		
ADDRESS			CITY		<u> </u>		STATE	ZIP		
TELEPHONE NIMBER Cell ( )			Work ( )					☐ Ma		☐ Female
, ,	ployee Only	☐ Emplo	yee Plus 1 Deper	ndent	☐ Emp	loye	e Plus 2			ependent
Biweekly Premium	\$ 2.47	-	\$ 4.93				\$ 8.	.16		•
INFORMATION FOR DEPENDENT COVERAGE										
Last Name F	irst Name	MI	Relationship**	Date	e of Birth	<u> </u>	Soci	al Secu	rity l	Number
			☐ Wife ☐ Husband							
			☐ Son ☐ Daughter							
			☐ Son ☐ Daughter							
			☐ Son ☐ Daughter							
			☐ Son ☐ Daughter							
EMPLOYER INFORMATION - TO BE FILLED OUT BY EMPLOYER										
COMPANY NAME: Dade C	ounty Firefig	hters Insura	nce Trust	EN (Mo	ROLLEE EFF o/Day/Yr	ECTIVI	E DATE: _/	CL	ASS C	ODE:
ENROLLMENT: _ DATE OF HIRE: POLICY N			POLICY NUMBER:	PL	AN CARIATIC	N/REP	ORTING CODE	: PLA	AN CO	
Any person who knowingly and with intent to injure, defraud, or deceive any insurer, files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.  I wish to enroll in the plan indicated above as offered by Dade County Firefighters Insurance Trust. I understand that this is a minimum one (1) year commitment. I hereby authorize deduction of the applicable bi-weekly amount from my salary for coverage of optional benefits for the plan year, and for future renewal period(s). I understand that such contribution rate is subject to change on the anniversary date of the plan. I hereby represent that all information furnished by me herein is true and complete to the best of my knowledge.										
SIGNATURE:					DA	TE.				



## DADE COUNTY FIRE FIGHTERS INSURANCE TRUST STANDARD LIFE INSURANCE COMPANY ACTIVE MEMBER POLICY #645783

Member Name:		Sex:	Male or Fem	ale (Circle)			
Date of Birth://	Social Security #		Employee ID#				
Station:A B C 40	) hr. Hire Date:/	/ Cell#	()				
Home Phone: ()		E-mail Address					
Address	City	State:	Zip Code:				
As a participant/member of benefit equal to:	-	_		d to a Life Insurance			
	Time your Annual Salary Times your Annual Salary			тү)			
Primary Beneficiary (ies)							
Name and Address	Perce	nt % Relationship	Date of Birth	Social Security#			
Contingent Beneficiary (ies)							
Name and Address	Perce	nt % Relationship	Date of Birth	Social Security#			
Proper notar	 ization and signature must b	e obtained to validate	 beneficiary designat	ions.			
Signature		Date					
State of Florida SS:							
County of Miami-Dade							
Before me on this da information contained herein to			peared the above ir	ndividual and swore the			
	Not	ary Public, State of Flo	rida				
Personally Known	Produced Identification	☐ Identification Produ	uced				

Any person who knowingly & with intent to defraud, submits an application, files a statement of claim containing any material false or misleading information, commits a fraudulent act, which is a crime. Subject to revocation by me by written notice to my employer, I request the coverage provided from time to time by my employers group plan(s), as elected above and authorize deductions (if any) from my wages.



#### **NOTES**

#### **NOTES**

#### **Dade County Fire Fighters Insurance Trust**



8000 NW 21 STREET MIAMI, FLORIDA 33122-1605 Phone: 305-593-6100

#### 2021 Active Member Benefit Booklet

Information contained herein does not constitute an insurance certificate or policy.

Plan participants will only be provided new ID cards based upon direct request,

Plan change, addition or termination of dependent

